Sitka's Evergreen Acquisitions Documentation

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### Evergreen 3.11

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## Introduction

### **Chapter 1. An Introduction to Acquisitions**

The Acquisitions Module allows your library to track funds and purchases through the Evergreen Integrated Library System.

NOTE

The Acquisitions module is an add-on service with additional costs. Please contact Sitka Support for information regarding adding this module.

Before beginning to use Acquisitions, the Acquisitions initial setup must be completed by the Acquisitions administrator. Refer to Acquisitions Module Configuration for details.

# Chapter 2. Acquisitions Module Configuration

Before beginning to use Acquisitions, the following must be configured by an acquisitions administrator:

#### Acquisitions Initial Set-up

- 1. Set up your funding sources.
- 2. Apply credit to your funding sources.
- 3. Set up your funds.
- 4. Allocate money to your funds.
- 5. Set up your providers.
- 6. (optional) Set up your EDI accounts.
- 7. (optional) Set up your claim policies.
- 8. (optional) Set up your distribution formulas.
- 9. (optional) Set up your line item alerts.

#### Multi vs Single Branch Library

- The context org unit is the org unit responsible for placing and managing the order. It defines what org unit settings (eg copy locations) are in scope, what fiscal year to use, who is allowed to view/modify the PO, where the items should be delivered and the EDI SAN.
  - Multi-branch systems uploading records for multiple branches should choose the system.
  - Single branch libraries or branches responsible for their own orders should choose the branch.

# Chapter 3. New Features in Evergreen Acquisitions Version 3.11

### 3.1. Searching

- Search grid now includes a column for purchase order ID
- · Item count added to line item search results

### 3.2. Ordering

- · Purchase order and line items have been angularized
- The Load MARC Order Records interface has been angularized.
- The ability to create and use templateshas been added in the Load MARC Order Records interface.
- · Selection lists interface has been angularized.
- · Line item table has be sorted and filtered
- Line item loading progress bar has moved to the summary area

### 3.3. Cancelling and Claiming

• Tabs have been re-ordered into a more logical order in Claiming Administration

### 3.4. Administration

- · Inactive funds can no longer make allocations or transfers
- · A new permissions controls year end
- Two new library settings to control which owning library is applied to auto-created line item items
- Library setting controlling what is rolled over at year end renamed to *Rollover encumbrances* only
- Provider opens in new tab by default

### Chapter 4. Recommended Workflows

The Evergreen Acquisitions module is flexible and can accommodate many different Acquisitions procedures. The workflows discussed in this chapter are recommend for Sitka's Acquisitions libraries.

### 4.1. Workflow: Upload MARC Records

NOTE

**Sitka's Enhanced On Order Record workflow** - This workflow should be followed by libraries that download brief Marc records from their provider's website. This workflow assumes you have been setup for EDI.

#### 4.1.1. Selecting Your Items

- 1. Create a cart on your provider's website and add the desired items to the cart.
  - a. Assign line item templates while adding items to the cart.
- 2. Download the MARC records for the items in the cart.
  - a. Save the .mrc file on your computer. It's important to remember where you save it.
- 3. Do NOT submit the cart as an order to your provider via their website.
  - a. **After** you have successfully created your purchase order in Evergreen you can go back to the vendor website and clear your cart.

#### 4.1.2. Placing Your Order

- 1. Upload the MARC record file downloaded from the provider's website.
  - a. Refer to Creating Purchase Orders Via Load MARC Order Records for details.
- 2. View Purchase Order
  - a. When your Purchase Order has finished loading, click View Purchase Order.
    - i. It may take a while for the **View Purchase Order** link to appear. Unless you get an error message the order is loading do NOT start the upload again.
    - ii. Wait a few minutes if the link does not appear **Search** for your pending purchase orders.
- 3. Once your purchase order is displayed on screen verify
  - a. Total Line Items
  - b. Total Estimated
- 4. Prepare Purchase Order for Activation
  - a. Enter a Purchase Order name according to provider naming conventions
    - i. Click Name enter a unique name.
    - ii. Example for ULS orders use LIBRARYMMDD. MPL0518
  - b. Check the line item attributes and make any changes

- i. Click Expand All to view line item details
- ii. Refer to Line Item Attributes for details.
- 5. Activate Purchase Order
  - a. Click Activate Order
  - b. Refer to Activate a Purchase Order for details.
- 6. View EDI Messages
  - a. Evergreen will automatically send the order to your vendor via EDI
  - b. Refer to EDI for details.

#### 4.1.3. Receiving Your Items and Invoicing For Them

- 1. Open the box
- 2. Find the Invoice
  - a. Verify that all the items on the invoice are in the box
- 3. Search in Evergreen using Vendor Invoice ID
  - a. Refer to search by invoice ID for details.
- 4. Receive items
  - a. Click Receive Items button on the invoice.
  - b. Refer to Receive Items on the Invoice for details.
- 5. Verify Totals
  - a. Edit Billed / Total amounts in Evergreen to match the paper invoice.
- 6. Add Charges
  - a. Click **Add Charge** to add lines for invoice charges such as shipping fee, processing fees or taxes.
  - b. Refer to Invoice Item Types for details.
- 7. Close the Invoice
  - a. Click Close
  - b. Refer to Close an Invoice for details.
- 8. Information is forwarded to finance department/bookkeeper.

#### 4.1.4. Cataloguing Your Items

- 1. Update existing On Order copies
  - a. Use ISBN to search the catalogue to find your item
  - b. Refer to Numeric Search for details.
- 2. Click **Edit** beside the item's temporary barcode.
  - a. Use the Holdings Editor to update the holdings information, including Item Attributes, as needed for each item.

- b. Refer to The Holdings Editor
- 3. Use Z39.50 to overlay the brief record with a full record or do original cataloguing to replace brief bibliographic records.
  - a. Refer to Overlay records via Z39.50 for details.
- 4. Process items.
  - a. As per your libraries processing specifications.
- 5. Check in items.
  - a. Items are now ready to circulate.

### 4.2. Workflow: Order Shelf Ready Items

NOTE

**Sitka's Shelf Ready Items workflow** - This workflow should be followed by libraries that order Shelf Ready Items. This workflow assumes you have been setup for EDI.

#### 4.2.1. Selecting Your Items

- 1. Create a cart on your provider's website and add the desired items to the cart.
  - a. Assign line item templates while adding items to the cart.
- 2. Download the MARC records for the items in the cart.
  - a. Save the .mrc file on your computer. It's important to remember where you save it.
- 3. Do NOT submit the cart as an order to your provider via their website.
  - a. **After** you have successfully created your purchase order in Evergreen you can go back to the vendor website and clear your cart.

#### 4.2.2. Placing Your Order

- 1. Upload the MARC record file downloaded from the provider's website.
  - a. Refer to Creating Purchase Orders Via Load MARC Order Records for details.
- 2. View Purchase Order
  - a. When your Purchase Order has finished loading, click View Purchase Order.
  - b. It may take a while for the **View Purchase Order** link to appear. Unless you get an error message the order is loading do NOT start the upload again.
  - c. Wait a few minutes if the link does not appear search for your pending purchase orders.
- 3. Once your purchase order is displayed on screen verify
  - a. Total Line Items
  - b. Total Estimated
- 4. Prepare Purchase Order for Activation
  - a. Enter a Purchase Order name according to provider naming conventions

- i. Click **Name** enter a unique name.
- ii. Example for ULS orders use LIBRARYMMDD. MPL0518
- b. Check the line item attributes and make any changes
  - i. Click Expand All to view line item details
  - ii. Refer to Line Item Attributes for details.
- 5. Activate Purchase Order
  - a. Refer to Activate a Purchase Order for details.
- 6. View EDI Message
  - a. Evergreen will automatically send the order to your vendor via EDI
  - b. Refer to EDI for details.

#### 4.2.3. Receiving Your Items and Invoicing For Them

- 1. Open the box
- 2. Find the Invoice
  - a. Verify that all the items on the invoice are in the box
  - b. Verify all the items have been processed (Barcodes & Spine labels)
- 3. Check the Status of the items
  - a. Scan an item barcode into Item Status → verify the item is "In process"
  - b. If the item status is On order wait 48 hours and try again
  - c. If the item status is still shows On order after 48 hours contact Co-op Support
- 4. Search in Evergreen using Vendor Invoice ID
  - a. Refer to search by invoice ID for details.
- 5. Receive items
  - a. Click Receive Items button on the invoice.
  - b. Refer to Receive Items on the Invoice for details.
- 6. Verify Totals
  - a. Edit Billed / Total amounts in Evergreen to match the paper invoice.
- 7. Add Charges
  - a. Click **Add Charge** to add lines for invoice charges such as shipping fee, processing fees or taxes.
  - b. Refer to Invoice Item Types for details.
- 8. Close the Invoice
  - a. Click Close
  - b. Refer to Close an Invoice for details.
- 9. Information is forwarded to finance department/bookkeeper.

#### 4.2.4. Cataloguing Your Items

- 1. Use Item Status to verify the completeness of the item attributes.
  - a. Barcode
  - b. Call Number
  - c. Shelving Location
  - d. Circulation Modifier
- 2. Verify the completeness of the MARC record and adds additional information if required.
  - a. See Maintaining Bibliographic records for details.
- 3. Check in items.
  - a. Items are now ready to circulate.

### 4.3. Workflow: Order from the Catalogue

NOTE

**Sitka's Create Purchase Order from Scratch workflow** - This workflow should be followed by libraries when brief On Order records are not available from the provider. This workflow assumes you are placing the order on the providers website (Amazon, etc.).

#### 4.3.1. Selecting Your Items

Using existing bibliographic records from the Sitka catalogue you can create a purchase order in three ways:

- 1. Click View/Place Order in Record Summary.
  - a. Refer to Creating Purchase Orders Via View/Place Orders for details.
- 2. Load Catalog Record IDs.
  - a. Refer to Creating Purchase Orders Via Load Catalog Record IDs for details.
- 3. MARC Federated Search.
  - a. Refer to Creating Purchase Orders Via MARC Federated Search for details.

Once the purchase order is created you can add line items to it in four ways

- 1. Click View/Place Order in Record Summary.
  - a. Refer to Adding Line Items to Purchase Orders Via View/Place Orders for details.
- 2. Load Catalog Record IDs.
  - a. Refer to Adding Line Items to Purchase Orders Via Load Catalog Record IDs for details.
- 3. MARC Federated Search.
  - a. Refer to Adding Line Items to Purchase Orders Via MARC Federated Search for details.
- 4. Add Brief Records.

a. Refer to Adding Line Items to Purchase Orders Via a Brief Record for details.

#### 4.3.2. Placing Your Order

- 1. Open Purchase Order
  - a. Search for your pending purchase orders.
- 2. Add Copies
  - a. Refer to Add Items to a Line Item for details.
- 3. Activate Purchase Order
  - a. Refer to Activate a Purchase Order for details.

#### 4.3.3. Receiving Your Items and Invoicing For Them

- 1. Create an invoice from a purchase order or from a line item.
- 2. Link Selected Line Items to Invoice.
- 3. Receives Line Items.
- 4. Add Charges
  - a. Click **Add Charge** to add lines for invoice charges such as shipping fee, processing fees or taxes.
  - b. Refer to Invoice Item Types for details.
- 5. Close the Invoice
  - a. Click Close
  - b. Refer to Close an Invoice for details.
- 6. Information is forwarded to finance department/bookkeeper.

#### 4.3.4. Cataloguing Your Items

- 1. Update existing On Order copies
  - a. Use ISBN to search the catalogue to find your item
  - b. Refer to Numeric Search for details.
- 2. Click **Edit** beside the item's temporary barcode.
  - a. Use the Holdings Editor to update the holdings information, including Item Attributes, as needed for each item.
  - b. Refer to The Holdings Editor
- 3. Use Z39.50 to overlay the brief record with a full record or do original cataloguing to replace brief bibliographic records.
  - a. Refer to Overlay records via Z39.50 for details.
- 4. Process items.
  - a. As per your libraries processing specifications.

#### 5. Check in items.

a. Items are now ready to circulate.

#### 4.4. Workflow: Blanket Orders

NOTE

This workflow should be followed by libraries that want to track money spent on Blanket Orders. This workflow The work flow supported by this development assumes staff does not need to track the individual contents of the order, only the amounts encumbered and invoiced in bulk.

Blanket orders allow staff to invoice an encumbered amount multiple times, paying off the charge over a period of time.

#### 4.4.1. Selecting Your Items

- 1. Items selected based on Blanket/Standing Order criteria
  - a. Selection is not completed in Sitka's Evergreen

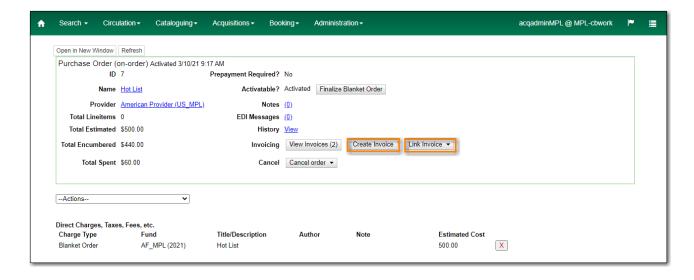
#### 4.4.2. Placing Your Order

- 1. Click Acquisitions → Create Purchase Order
- 2. Choose the Ordering Agency.
- 3. Enter a Purchase Order Name.
- 4. Enter the Provider code.
- 5. Click Save.
- 6. Click **New Charge**.
- 7. Choose Blanket Order from the Charge Type drop down menu.
- 8. Choose a Fund from the Fund drop down menu.
- 9. Enter the Estimated Cost for the blanket order.
- 10. Click Save New Charges
- 11. Click Activate Order
  - a. Refer to Activate a Purchase Order for details.

#### 4.4.3. Creating Invoices

#### Invoice

- 1. Click Acquisitions → Purchase Orders
- 2. Search for your Purchase Order (by name, by open etc)
- 3. From the purchase order screen, you can either Create Invoice or Link Invoice



#### Create Invoice

- 1. Click Create Invoice
- 2. Enter the Invoice information. Refer to Invoice details for details.
- 3. Enter the amount billed into the Billed field.
  - a. The Paid field will auto-fill to match.
- 4. Enter an optional Title / Description.
- 5. Click Save.
- 6. Click **Close** to close the invoice.

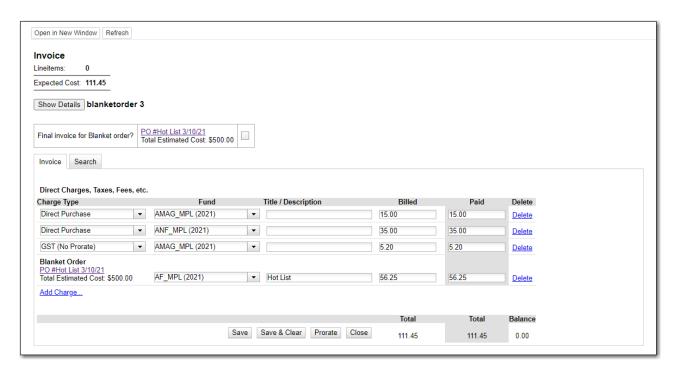
#### Link Invoice

- 1. Click Link Invoice
- 2. Enter the Invoice #
- 3. Enter the Provider
- 4. Click Link.



- 5. Enter the amount billed into the Billed field.
  - a. The Paid field will auto-fill to match.
- 6. Enter an optional Title / Description.
- 7. Click Save.

8. Click Close to close the invoice.

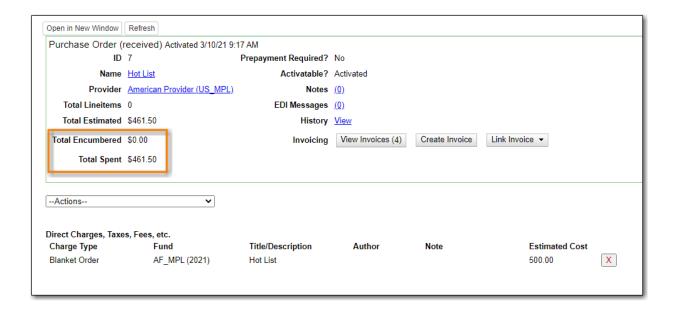


#### Final Invoice

1. Check the Final Invoice for Blanket Order checkbox.



- 2. Enter the amount billed into the Billed field.
  - a. The Paid field will auto-fill to match.
  - b. The Fund will auto-populate with the Fund used on the Purchase Order.
- 3. Enter an optional Title / Description.
- 4. Click Save.
- 5. Click Close to close the invoice.
  - a. The Purchase Order will be marked as received and any remaining encumbrances set to \$0.00.



#### 4.4.4. Cataloguing Your Items

- 1. Add bibliographic records to the catalogue for your items.
  - a. Refer to Adding Individual Records
- 2. Add holdings to the bibliographic records.
  - a. Refer to Adding Holdings
- 3. Process items.
  - a. As per your libraries processing specifications.
- 4. Check in items.
  - a. Items are now ready to circulate.

### 4.5. Workflow: Invoice Only

NOTE

This workflow should be used by libraries that want to track money spent on items not ordered via Evergreen.

#### 4.5.1. Selecting Your Items

1. Not completed in Sitka's Evergreen

#### 4.5.2. Placing Your Order

1. Not completed in Sitka's Evergreen

#### 4.5.3. Creating Invoices

- 1. Click Acquisitions → Create Invoice
- 2. Add Charges for Direct Purchases
  - a. Click Add Charge to add lines for Direct Purchase charges.

- 3. Add Charges
  - a. Click **Add Charge** to add lines for invoice charges such as shipping fee, processing fees or taxes.
  - b. Refer to Invoice Item Types for details.
- 4. Close the Invoice
  - a. Click Close
  - b. Refer to Close an Invoice for details.
- 5. Information is forwarded to finance department/bookkeeper.

### 4.5.4. Cataloguing Your Items

- 1. Add bibliographic records to the catalogue for your items.
  - a. Refer to Adding Individual Records
- 2. Add holdings to the bibliographic records.
  - a. Refer to Adding Holdings
- 3. Process items.
  - a. As per your libraries processing specifications.
- 4. Check in items.
  - a. Items are now ready to circulate.

**NOTE** Cataloguing is only required if you want to add the items to the catalogue.

# Searching

### Chapter 5. Acquisitions Search

#### 5.1. General Search

#### Sitka's Evergreen Acquisitions Video - General Search (1:22)

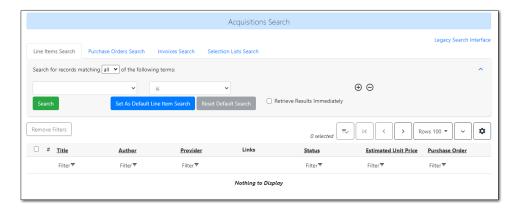
The Acquisitions Search interface provides a centralized place for searching Line Items, Purchase Orders, Invoices, and Selection Lists.

1. Click Acquisitions → General Search.

#### 5.2. Line Items Search

The Acquisitions Search interface defaults to the Line Items Search tab. Here you can search across the entire acquisitions module (selection lists, purchase orders, and invoices) to find line items matching your search terms. There is not an initial default search for this tab. Users must create their search or set a default line item search.

- 1. Select your search field(s) and enter your search term(s).
- 2. Click Search



The search results consist of line items and provide links to the provider account, bibliographic record in the catalog, associated purchase order, purchase requests, and any associated invoices. Clicking on the linked Lineitem ID will bring you to the highlighted line item on the associated purchase order. All links open in a new tab.

NOTE

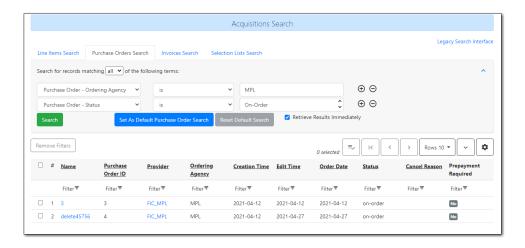
Currently no actions can be taken with Line Item search results. The full integration of action functionality will be added by pending development to the acquisitions module.

#### 5.3. Purchase Orders Search

The Purchase Orders Search tab allows you to conduct a search of Purchase Orders. The default search that appears when the tab is viewed is a search for all purchase orders that are in the status of on order at your library:

Search for On-Order purchase orders

- 1. Purchase Order Ordering Agency is [your library]
- 2. Purchase Order Status is [On-Order]
- 3. Click Search.



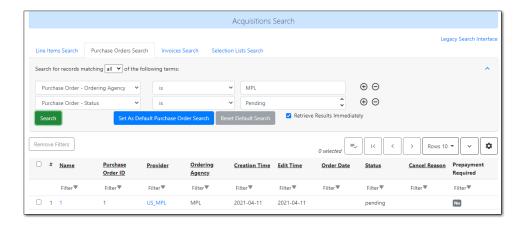
The search results will consist of purchase orders and provide links to the purchase order and the associated provider account. All links open in a new tab.

You can construct a new one-time search instead of using the default search or set a default purchase order search that will replace the default search described above. If a user sets a new default Purchase Orders search, that search will be populated automatically when Acquisitions → Purchase Orders is selected from the main menu.

You can modify the default purchase order search to generate a list of pending purchase orders.

Search for Pending purchase orders

- 1. Acquisitions → Purchase Orders
- 2. Purchase Order Ordering Agency is [your library]
- 3. Purchase Order Status is [Pending]
- 4. Click Search.

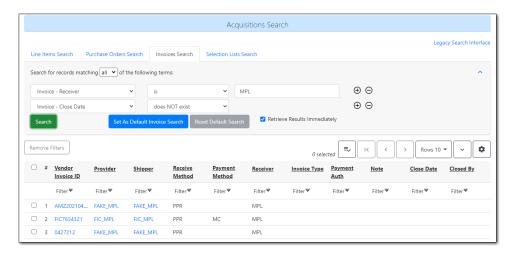


### 5.4. Invoices Search

The Invoices Search tab allows you to conduct a search of Invoices. The default search that appears when the tab is viewed is a search for all open invoices at your library.

Search for open invoices

- 1. Invoice Receiver is [your library]
- 2. Invoice Close Date is [unset no date].
- 3. Click Search.



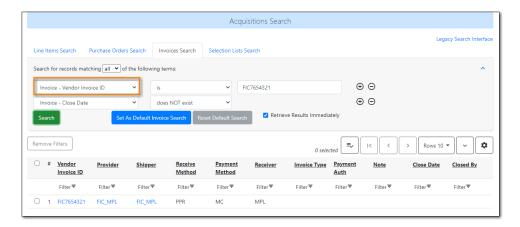
The search results consist of invoices and provide links to the invoice, the provider account, and the shipper account associated with the invoice. All links open in a new tab.

You can construct a new one-time search instead of using the default search or set a default invoice search that will replace the default search described above. If a user sets a new default Invoices search, that search will be populated automatically when Acquisitions  $\rightarrow$  Invoices is selected from the main menu.

Search for a specific invoice by vendor invoice ID

1. Click **Acquisitions** → **Invoices**.

- 2. Choose **Invoice-Vendor Invoice ID** from the drop down menu.
- 3. Enter the invoice ID found on the paper invoice.
- 4. Click Search.

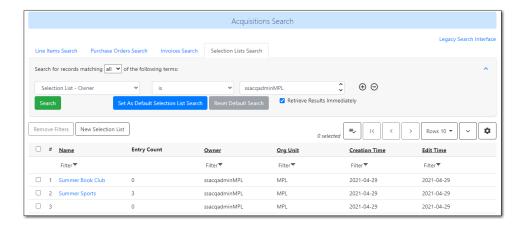


### 5.5. Search for Selection Lists

The Selection Lists Search tab allows you to conduct a search of selections lists. The default search that appears when the tab is viewed is a search for all selection lists owned by the currently logged in user.

Search for your Selection Lists

- 1. Selection List Owner is [currently logged in user]
- 2. Click Search.



The search results will consist of selection lists and provide a link to the selection list via the Name column.

### 5.6. Creating a New Default Search

In each of the Acquisitions Search tabs you can create a custom default search that will override the

standard default search for the tab.

Create a new default search

- 1. Construct your custom search using the drop down menus in the selected search tab. Click the (+) to add a new field to your search and click the (-) to remove a field from your search.
- 2. Click the blue button that says Set As Default [Line Item/Purchase Order/Invoice/Selection List] Search. You will see a green message in the lower right hand corner confirming that your default search was saved.
- 3. This search will now load each time you view the selected tab and will override the default search listed above.

There is also an option to automatically execute the search when the tab is opened, eliminating the need to click the Search button. This can be done by checking the box to Retrieve Results Immediately and then clicking the Set As Default ... Search button.

Both the custom default search and the selection to retrieve results immediately are saved to the workstation.

If you wish to reset a search tab to its defaults, click the Reset Default Search button.

#### 5.6.1. Search Syntax and Filters

To create your search, choose if your search should match *all* or *any* of the search terms you use in your search. Selecting *all* will conduct a stricter search that must match all of the search terms you indicate. Selecting *any* will return search results that match any of the search terms you indicate.

Next, select a search attribute from the drop down menu. This menu provides search options related to line items, purchase orders, selection lists, and invoices; the search results will return relevant line items.

The search entry box will display a controlled list of values via a dropdown menu when available. You will see this when searching for an org unit, owner, state, status, and provider, among others. Search is case-insensitive.

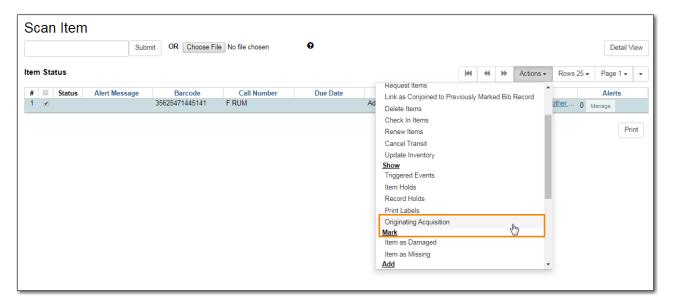
#### Search Tips

- 1. Search operators that are not applicable to the search term selected will not appear in the operator drop down menu when creating a new search. Only relevant search operators will display as options.
- 2. Fields that are associated with controlled vocabularies will display the controlled values in both the search terms and filters for easy selection.
- 3. Column headers for the search results can be clicked on to sort the results by the column. The columns will sort alphabetically or by other sort criteria as appropriate for the data type.
- 4. Using the column actions to filter or sort search results will execute a new search using the current search parameters. If any un-executed changes are made to the search parameters between the initial search submission and any changes to the filters, the new search parameters will be executed upon filtering.

### 5.7. Originating Acquisition

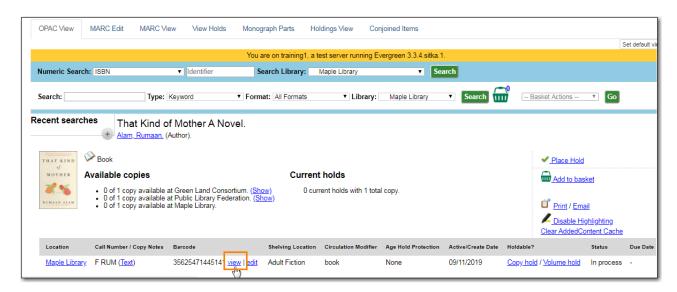
Show Originating Acquisitions from Item Status

- 1. Click Circulation → Item Status
- 2. Enter the item barcode
- 3. Click **Actions** → Show **Originating Acquisition**

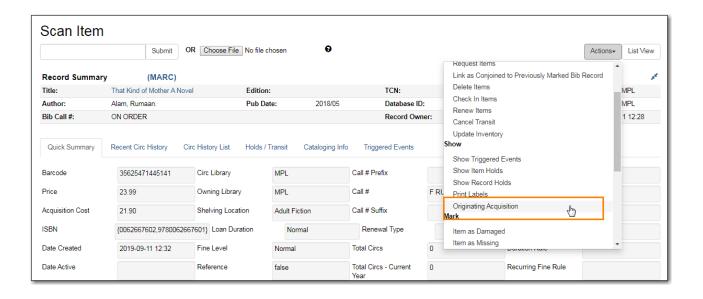


Show Originating Acquisitions from the Catalogue

1. Click view



2. Click **Actions** → Show **Originating Acquisition** 



# **Selecting Using Selection Lists**

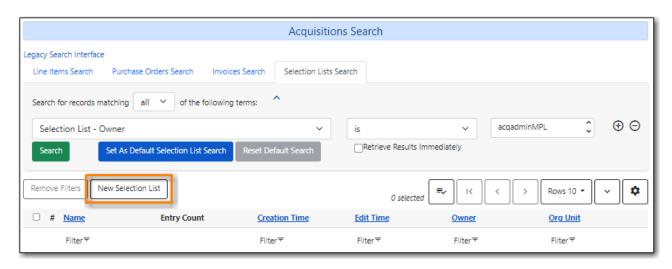
### **Chapter 6. Creating Selection Lists**

Selection lists allow multiple staff to select titles which can then be reviewed before they are submitted for purchase.

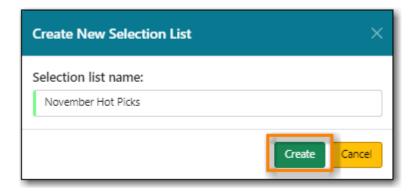
Some libraries choose not to use selection lists and instead start their ordering process with purchase orders.

#### 6.1. Via a New Selection List

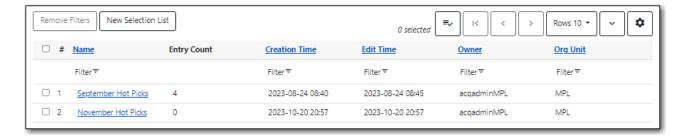
- 1. Go to **Acquisitions** → **Selection Lists**.
- 2. The *Acquisitions Search* will open to the *Selection Lists Search* tab.
- 3. Click **New Selection List**.



4. In the pop-up that appears enter a name for your selection list and click Create.



5. The new selection list will display in the list.

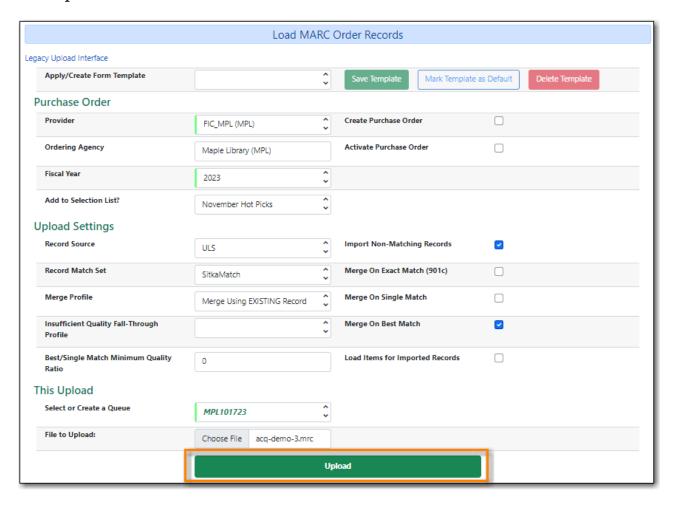


- 6. Click the selection list name to open it
- 7. See Adding Line Items to Selection Lists.

### 6.2. Via Load MARC Order Records

You can load a file of brief on order MARC records to create a selection list.

- 1. Go to Acquisitions → Load MARC Order Records.
- 2. Apply the appropriate template or fill in the fields.
- 3. In the Add to Selection List field enter the name of your new selection list.
- 4. Select or create a queue for the upload.
- 5. Select the file to be uploaded.
- 6. Click Upload



7. When the upload is complete click **Selection List**.



- 8. Your selection list will display.
- 9. See Adding Line Items to Selection Lists for ways to add additional line items.

OR

See Working with Line Items for information on updating your line items.

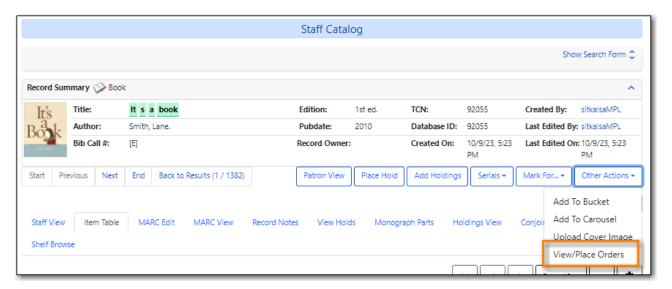
OR

See the section on creating purchase orders via a selection list.

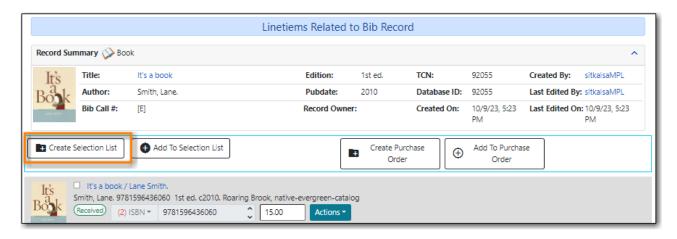
### 6.3. Via View/Place Orders

The View/Place Order function is useful for ordering additional copies of a title that is already in the catalogue.

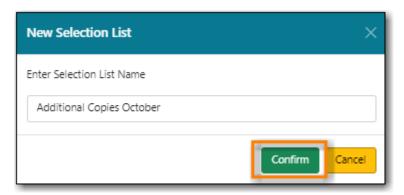
- 1. Search the Sitka catalogue to find the title you wish to purchase. See Searching the Database for Cataloguing Purposes for more information.
- 2. Click on the title to open the record.
- 3. Click Other Actions → View/Place Orders



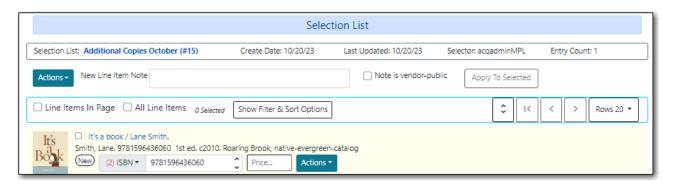
- 4. Any line items already associated with the bibliographic record will be listed.
- 5. Click Create Selection List



6. In the pop-up that appears enter a name for your selection list and click **Confirm**.



7. The selection list is created.



8. See Adding Line Items to Selection Lists for ways to add additional line items.

OR

See Working with Line Items for information on updating your line items.

OR

See the section on creating purchase orders via a selection list.

#### 6.4. Via a Brief Record

- 1. Go to Acquisitions → New Brief Record.
- 2. Enter a name for your selection list in the *Add To Selection List* field.
- 3. Enter the appropriate information for your brief record.
- 4. Click Save Record.
- 5. Your selection list is created with your line item.

#### 6.5. Via MARC Federated Search

The MARC Federated Search enables you to import bibliographic records into a selection list or purchase order from a Z39.50 source.

Import record using MARC Federated Search

- 1. Click Acquisitions → MARC Federated Search.
- 2. Check the boxes of Z39.50 services that you want to search. Your local Evergreen Catalog is checked by default.
- 3. Click Submit.
- 4. A list of results will appear.
- 5. Check the box(es) on the line item → Click **Actions** 
  - a. Save Items to Selection List save the line item(s) to a selection list.

### 6.6. Via Load Catalog Record IDs

The Load Catalog Record IDs function enables you to create line items from a list of catalogue records whose record IDs are saved in a CSV file. This is useful if you want to batch order copies of items that your organization already owns. For example, you run a copy/hold ratio report to identify how many copies you have available compared to the number of holds that are on your Hot Fiction display. You decided that you want to order an extra copy of six titles. Your copy/hold ration report includes the record ID of each title. You can save the record IDs into a CSV file, upload the file into Evergreen, and create a purchase order for the items. If you only want to order additional copies of one title then using View/Place Orders is faster.

#### Load Catalogue Record IDs

- 1. Create a CSV file with the record ID of each catalogue record in the first column of the spreadsheet. You can create this CSV file from a spreadsheet generated by a report, as suggested in the aforementioned example. You can also copy and paste record IDs from the catalogue record into the CSV file.
- 2. Save the CSV file to your computer.
- 3. In Evergreen, select Acquisitions → Load Catalog Record IDs.
- 4. Click Load More Terms.
- 5. Locate the desired file and click **Open**.

a. The screen will display the number of terms (record IDs) that have been loaded. Clicking Load more terms again will allow you to load an additional file of record IDs.

### 6. Click **Retrieve Records**.

- a. The records will appear as line items.
- 7. Save the line item(s) to a selection list by checking the box(es) adjacent to the desired line item(s) and selecting **Actions** → **Save Items to Selection List**.
  - a. Save as Selection List and type in the name of a new selection list.

**NOTE** 

Record IDs are auto-generated digits associated with each record. They are found in the Record Summary that appears at the top of each record in the catalogue.

# Chapter 7. Adding Line Items to Selection Lists

### 7.1. Via a Brief Record

- 1. Go to **Acquisitions** → **New Brief Record**.
- 2. Select your selection list from the Add To Selection List drop down menu.
- 3. Enter the appropriate information for your brief record.
- 4. Click Save Record.
- 5. A line item is created from your brief record and appears on your selection list.

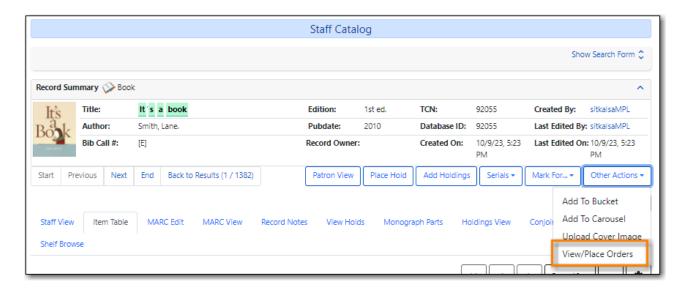
### OR

- 1. Go to **Acquisitions** → **Selection Lists**.
- 2. Open your selection list.
- 3. From the **Actions** menu select **Add Brief Record**.
- 4. Enter the appropriate information for your brief record.
- 5. Click Add Record.
- 6. A line item is created from your brief record and appears on your selection list.

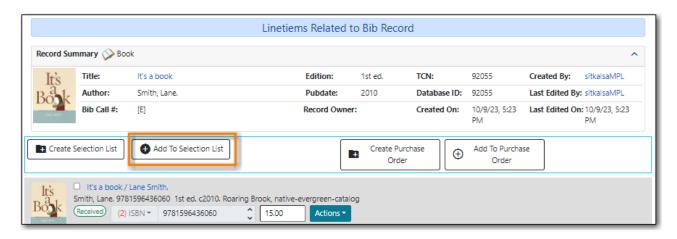
### 7.2. Via View/Place Orders

The View/Place Order function is useful for ordering additional copies of a title that is already in the catalogue.

- 1. Search the Sitka catalogue to find the title you wish to purchase. See Searching the Database for Cataloguing Purposes for more information.
- 2. Click on the title to open the record.
- 3. Click Other Actions → View/Place Orders



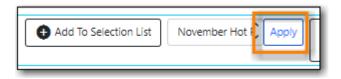
- 4. Any line items already associated with the bibliographic record will be listed.
- 5. Click Add To Selection List



6. Type the beginning of your selection list name into the field and then select it from the drop down that appears.



7. Click **Apply**.



- 8. The selection list will open and your line item will display in the list.
- 9. See Adding Line Items to Selection Lists for ways to add additional line items.

OR

See Working with Line Items for information on updating your line items.

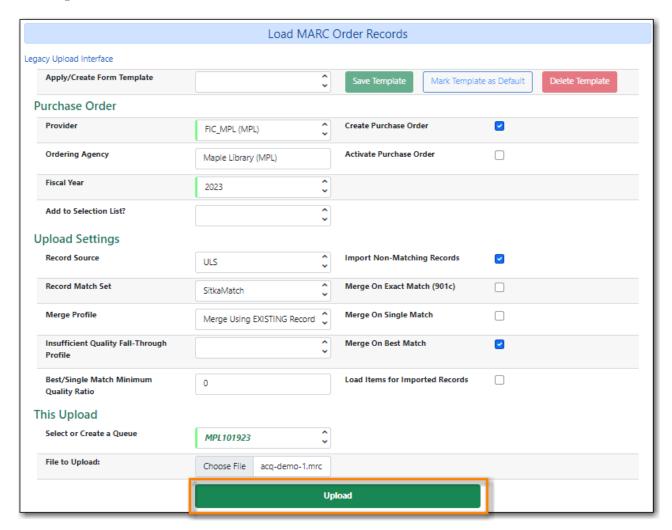
OR

See the section on creating purchase orders via a selection list.

### 7.3. Via Load MARC Order Records

You can load a file of brief on order MARC records to create a purchase order.

- 1. Go to Acquisitions → Load MARC Order Records.
- 2. Apply the appropriate template or fill in the fields.
- 3. Choose an exising selection list from the *Add to Selection List* drop down menu.
- 4. Select the file to be uploaded.
- 5. Click **Upload**



- 6. See Activating Purchase Orders.
- 7. When the upload is complete click **Selection List**.



- 8. Your selection list will display.
- 9. See Adding Line Items to Selection Lists for ways to add additional line items.

OR

See Working with Line Items for information on updating your line items.

OR

See the section on creating purchase orders via a selection list.

### 7.4. Via Load Catalog Record IDs

The Load Catalog Record IDs function enables you to create line items from a list of catalogue records whose record IDs are saved in a CSV file. This is useful if you want to batch order copies of items that your organization already owns. For example, you run a copy/hold ratio report to identify how many copies you have available compared to the number of holds that are on your Hot Fiction display. You decided that you want to order an extra copy of six titles. Your copy/hold ration report includes the record ID of each title. You can save the record IDs into a CSV file, upload the file into Evergreen, and create a purchase order for the items. If you only want to order additional copies of one title then using View/Place Orders is faster.

### Load Catalogue Record IDs

- 1. Create a CSV file with the record ID of each catalogue record in the first column of the spreadsheet. You can create this CSV file from a spreadsheet generated by a report, as suggested in the aforementioned example. You can also copy and paste record IDs from the catalogue record into the CSV file.
- 2. Save the CSV file to your computer.
- 3. In Evergreen, select **Acquisitions** → **Load Catalog Record IDs**.
- 4. Click Load More Terms.
- 5. Locate the desired file and click **Open**.
  - a. The screen will display the number of terms (record IDs) that have been loaded. Clicking Load more terms again will allow you to load an additional file of record IDs.
- 6. Click Retrieve Records.

- a. The records will appear as line items.
- 7. Save the line item(s) to a selection list by checking the box(es) adjacent to the desired line item(s) and selecting **Actions** → **Save Items to Selection List**.
  - a. Click **Add to Selection List** and type in the name of any existing selection list created by any user at your library.

NOTE

Record IDs are auto-generated digits associated with each record. They are found in the Record Summary that appears at the top of each record in the catalogue.

### 7.5. Via MARC Federated Search

The MARC Federated Search enables you to import bibliographic records into a selection list or purchase order from a Z39.50 source.

Import record using MARC Federated Search

- 1. Click Acquisitions  $\rightarrow$  MARC Federated Search.
- 2. Check the boxes of Z39.50 services that you want to search. Your local Evergreen Catalog is checked by default.
- 3. Click Submit.
- 4. A list of results will appear.
- 5. Check the box(es) on the line item → Click **Actions** 
  - a. Save Items to Selection List save the line item(s) to a selection list.

## Chapter 8. Working with Selection Lists

Selection lists allow you to create, manage, and save lists of items that you may want to purchase.

For creating selection lists see Creating Selection Lists.

For adding line items to selection lists see Adding Line Items to Selection Lists.

## 8.1. Viewing Selection Lists

View your Selection Lists

- 1. Click Acquisitions → Selection Lists.
  - a. Use the general search to view selection lists created by other users.
  - b. Refer to Search for Selection Lists for details.

## 8.2. Cloning Selection Lists

Clone Selection List

- 1. Click **Acquisitions** → **Selection Lists**.
- 2. Check the box adjacent to the list that you want to clone.
- 3. Click Clone Selected.
- 4. Enter a name into the box that appears.
- 5. Click Clone.

NOTE

Cloning selection lists enables you to copy one selection list into a new selection list. You can maintain both copies of the list, or you can delete the previous list.

## 8.3. Merging Selection Lists

Merge two or more selection lists into one selection list.

- 1. Click Acquisitions → Selection Lists.
- 2. Check the boxes adjacent to the selection lists that you want to merge, and click **Merge Selected**.
- 3. Choose the Lead Selection List from the drop down menu.
  - a. This is the list to which the items on the other list(s) will be transferred.
- 4. Click Merge.

## 8.4. Deleting Selection Lists

Delete Selection List

- 1. Click **Acquisitions** → **Selection Lists**.
- 2. Check the box adjacent to the selection list(s) that you want to delete.
- 3. Click **Delete Selected**.

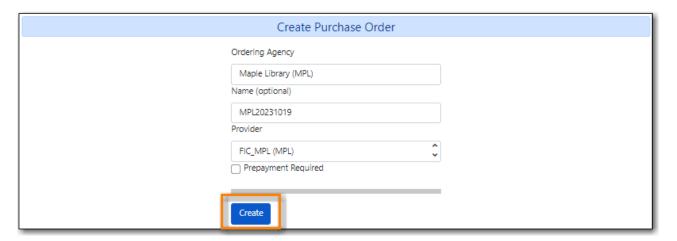
**NOTE** You must delete all line items from a selection list before you can delete the list.

## **Ordering**

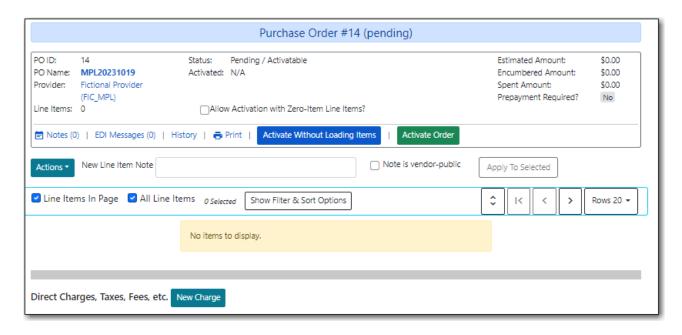
## Chapter 9. Creating Purchase Orders

### 9.1. Via Create Purchase Order

- 1. Go to Acquisitions → Create Purchase Order
- 2. Choose your library from the **Ordering Agency** drop down menu. The Ordering Agency for multi-branch libraries is often the system rather than specific branches.
- 3. If desired, enter a purchase order name. Your providers may have requirements for the naming of purchase orders.
  - a. If you do not enter a name the purchase order ID will be used.
  - b. You can change the name to any grouping of letters or numbers as determined by your library's policies.
  - c. You can reuse purchase order names as long as a name is never used twice in the same year.
- 4. Choose your provider from the drop down menu.
- 5. If prepayment is required, check the box for **Prepayment Required**.
- 6. Click Create



7. The purchase order is created.

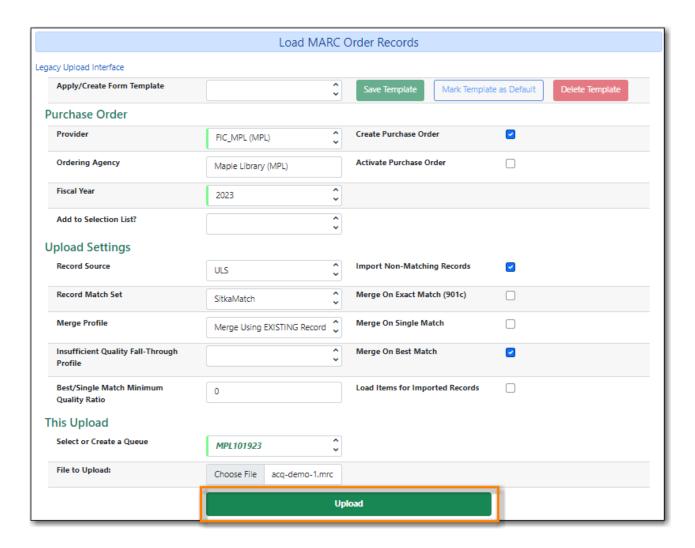


8. See Adding Line Items to Purchase Orders.

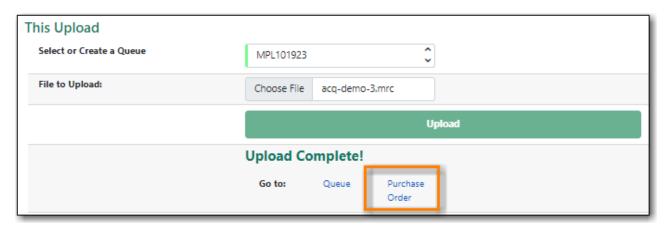
### 9.2. Via Load MARC Order Records

You can load a file of brief on order MARC records to create a purchase order.

- 1. Go to Acquisitions  $\rightarrow$  Load MARC Order Records.
- 2. Apply the appropriate template or fill in the fields.
- 3. Select or create a queue for the upload.
- 4. Select the file to be uploaded.
- 5. Click Upload



- 6. See Activating Purchase Orders.
- 7. When the upload is complete click **Purchase Order**.



- 8. Your purchase order will display.
- 9. See Working with Line Items for information on updating your line items.

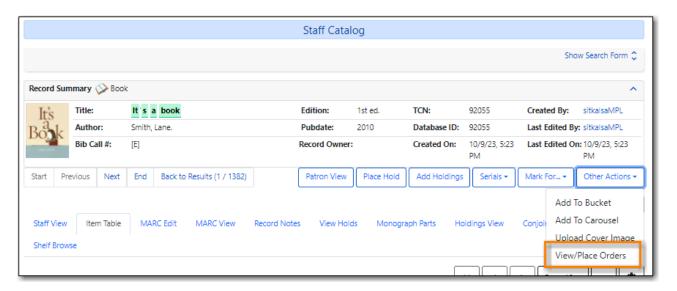
OR

See Activating Purchase Orders for information on activating your purchase order.

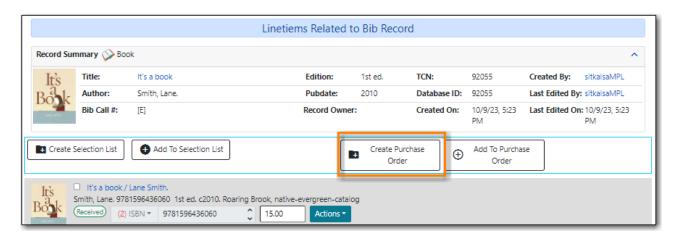
### 9.3. Via View/Place Orders

The View/Place Order function is useful for ordering additional copies of a title that is already in the catalogue.

- 1. Search the Sitka catalogue to find the title you wish to purchase. See Searching the Database for Cataloguing Purposes for more information.
- 2. Click on the title to open the record.
- 3. Click Other Actions → View/Place Orders

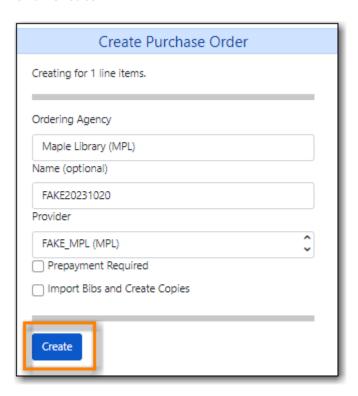


- 4. Any line items already associated with the bibliographic record will be listed.
- 5. Click Create Purchase Order

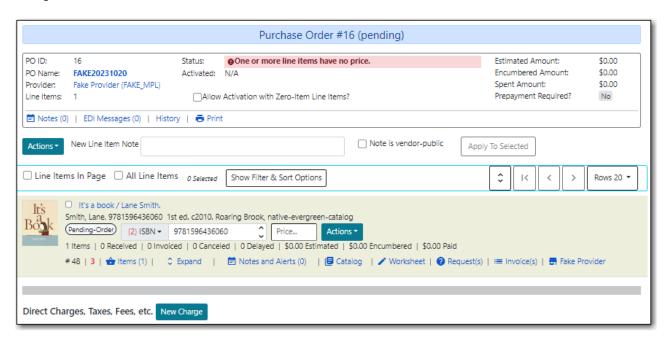


- 6. Choose your library from the **Ordering Agency** drop down menu. The Ordering Agency for multi-branch libraries is often the system rather than specific branches.
- 7. If desired, enter a purchase order name. Your providers may have requirements for the naming of purchase orders.
  - a. If you do not enter a name the purchase order ID will be used.
  - b. You can change the name to any grouping of letters or numbers as determined by your library's policies.

- c. You can reuse purchase order names as long as a name is never used twice in the same year.
- 8. Choose your provider from the drop down menu.
- 9. If prepayment is required, check the box for **Prepayment Required**.
- 10. Do NOT check the box for *Import Bibs and Create Copied*. This should be done as part of activiating the purchase order.
- 11. Click Create



12. The purchase order is created.



13. See Adding Line Items to Purchase Orders for ways to add additional line items.

OR

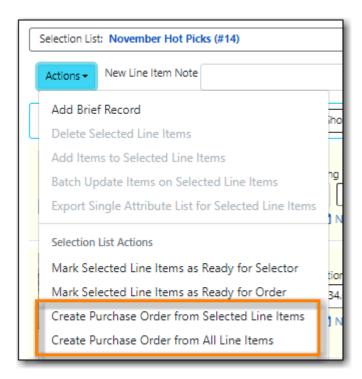
See Working with Line Items for information on updating your line items.

OR

See Activating Purchase Orders for information on activating your purchase order.

### 9.4. Via a Selection List

- 1. Go to **Acquisitions** → **Selection Lists**.
- 2. The Acquisitions Search will open to the Selection Lists Search tab.
- 3. Search for your desired selection list and open it by clicking on its name.
- 4. If you wish to add specific line items select them.
- 5. From the main Actions menu choose **Create Purchase Order from Selected Line Items** or **Create Purchase Order from All Line Items**.

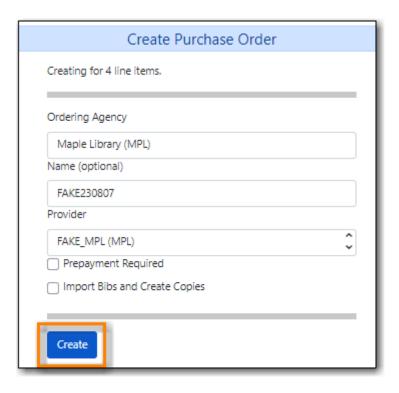


- 6. Choose your library from the **Ordering Agency** drop down menu. The Ordering Agency for multi-branch libraries is often the system rather than specific branches.
- 7. If desired, enter a purchase order name. Your providers may have requirements for the naming of purchase orders.
  - a. If you do not enter a name the purchase order ID will be used.
  - b. You can change the name to any grouping of letters or numbers as determined by your library's policies.
  - c. You can reuse purchase order names as long as a name is never used twice in the same year.
- 8. Choose your provider from the drop down menu.
- 9. If prepayment is required, check the box for **Prepayment Required**.

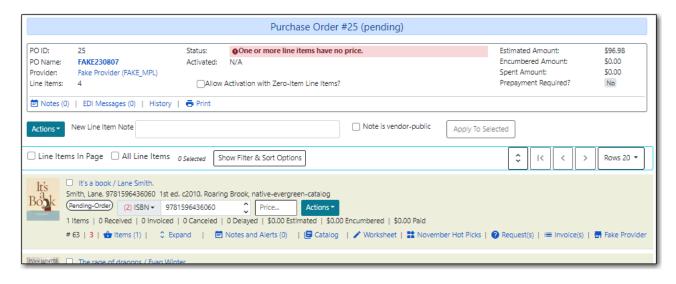
### **CAUTION**

Do NOT check the box for *Import Bibs and Create Copies*. This should be done as part of activating the purchase order.

### 10. Click Create



11. The purchase order is created.



12. See Adding Line Items to Purchase Orders for ways to add additional line items.

OR

See Working with Line Items for information on updating your line items.

OR

See Activating Purchase Orders for information on activating your purchase order.

### 9.5. Via MARC Federated Search

The MARC Federated Search enables you to import bibliographic records into a selection list or purchase order from a Z39.50 source.

Import record using MARC Federated Search

- 1. Click Acquisitions → MARC Federated Search.
- 2. Check the boxes of Z39.50 services that you want to search. Your local Evergreen Catalog is checked by default.
- 3. Click Submit.
- 4. A list of results will appear.
- 5. Check the box(es) on the line item → Click **Actions** 
  - a. Create Purchase Order create a [\_via\_create\_purchase\_order] from the line item(s).

## 9.6. Via Load Catalog Record IDs

The Load Catalog Record IDs function enables you to create line items from a list of catalogue records whose record IDs are saved in a CSV file. This is useful if you want to batch order copies of items that your organization already owns. For example, you run a copy/hold ratio report to identify how many copies you have available compared to the number of holds that are on your Hot Fiction display. You decided that you want to order an extra copy of six titles. Your copy/hold ration report includes the record ID of each title. You can save the record IDs into a CSV file, upload the file into Evergreen, and create a purchase order for the items. If you only want to order additional copies of one title then using View/Place Orders is faster.

### Load Catalogue Record IDs

- 1. Create a CSV file with the record ID of each catalogue record in the first column of the spreadsheet. You can create this CSV file from a spreadsheet generated by a report, as suggested in the aforementioned example. You can also copy and paste record IDs from the catalogue record into the CSV file.
- 2. Save the CSV file to your computer.
- 3. In Evergreen, select **Acquisitions** → **Load Catalog Record IDs**.
- 4. Click Load More Terms.
- 5. Locate the desired file and click **Open**.
  - a. The screen will display the number of terms (record IDs) that have been loaded. Clicking Load more terms again will allow you to load an additional file of record IDs.
- 6. Click Retrieve Records.
  - a. The records will appear as line items.
- 7. Create a purchase order from the line item(s) by checking the box adjacent to the desired line item(s) and selecting **Actions** → **Create Purchase Order**.

NOTE

Record IDs are auto-generated digits associated with each record. They are found in the Record Summary that appears at the top of each record in the catalogue.

# Chapter 10. Adding Line Items to Purchase Orders

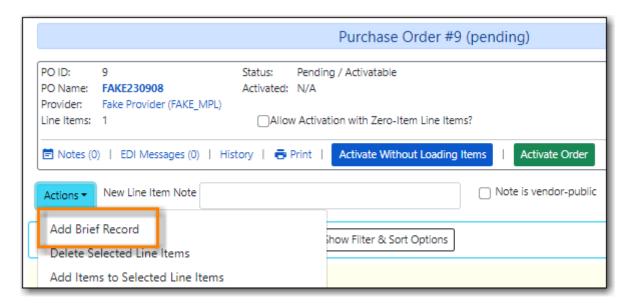
Individual line items can be added to an existing pending purchase order in four ways:

- · via a Brief Record
- via the View/Place Orders interface
- via the Load Catalog Record IDs interface
- via the MARC Federated Search interface

These options are used with providers that do not supply MARC record files to be loaded via the Load MARC Order Records interface.

### 10.1. Via a Brief Record

- 1. Go to **Acquisitions** → **Purchase Orders**.
- 2. Search for and find your purchase order.
- 3. Open your purchase order.
- 4. From the **Actions** menu select **Add Brief Record**.



- 5. Enter the appropriate information for your brief record.
- 6. Click Add Record.

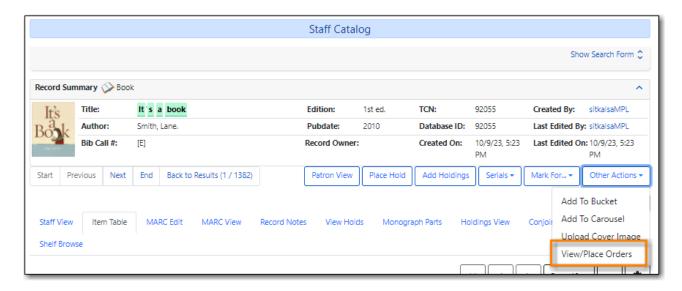


7. A line item is created from your brief record and appears on your purchase order.

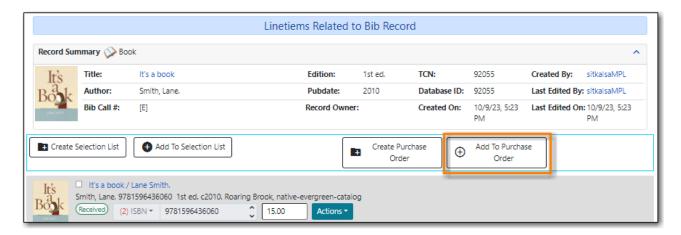
## 10.2. Via View/Place Orders

The View/Place Order function is useful for ordering additional copies of a title that is already in the catalogue.

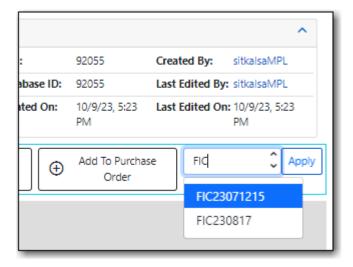
- 1. Search the Sitka catalogue to find the title you wish to purchase. See Searching the Database for Cataloguing Purposes for more information.
- 2. Click on the title to open the record.
- 3. Click Other Actions → View/Place Orders



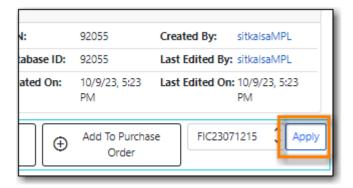
- 4. Any line items already associated with the bibliographic record will be listed.
- 5. Click Add to Purchase Order



6. Type the beginning of your purchase order name into the field and then select it from the drop down that appears.



7. Click Apply.



- 8. The purchase order will open and your line item will display in the list.
- 9. See Adding Line Items to Purchase Orders for ways to add additional line items.

OR

See Working with Line Items for information on updating your line items.

OR

See Activating Purchase Orders for information on activating your purchase order.

### 10.3. Via Load Catalog Record IDs

The Load Catalog Record IDs function enables you to create line items from a list of catalogue records whose record IDs are saved in a CSV file. This is useful if you want to batch order copies of items that your organization already owns. For example, you run a copy/hold ratio report to identify how many copies you have available compared to the number of holds that are on your Hot Fiction display. You decided that you want to order an extra copy of six titles. Your copy/hold ration report includes the record ID of each title. You can save the record IDs into a CSV file, upload the file into Evergreen, and create a purchase order for the items. If you only want to order additional copies of one title then using View/Place Orders is faster.

### Load Catalogue Record IDs

- 1. Create a CSV file with the record ID of each catalogue record in the first column of the spreadsheet. You can create this CSV file from a spreadsheet generated by a report, as suggested in the aforementioned example. You can also copy and paste record IDs from the catalogue record into the CSV file.
- 2. Save the CSV file to your computer.
- 3. In Evergreen, select **Acquisitions** → **Load Catalog Record IDs**.
- 4. Click Load More Terms.
- 5. Locate the desired file and click **Open**.
  - a. The screen will display the number of terms (record IDs) that have been loaded. Clicking Load more terms again will allow you to load an additional file of record IDs.
- 6. Click Retrieve Records.
  - a. The records will appear as line items.

- 7. Add the line item to an existing Purchase Order by checking the box adjacent to the desired line item(s) and selecting **Actions** → **Add to Purchase Order**.
  - a. In the pop up box that appears enter the name of the purchase order you wish to add the line item to.

NOTE

Record IDs are auto-generated digits associated with each record. They are found in the Record Summary that appears at the top of each record in the catalogue.

### 10.4. Via MARC Federated Search

The MARC Federated Search enables you to import bibliographic records into a selection list or purchase order from a Z39.50 source.

Import record using MARC Federated Search

- 1. Click Acquisitions → MARC Federated Search.
- 2. Check the boxes of Z39.50 services that you want to search. Your local Evergreen Catalog is checked by default.
- 3. Click Submit.
- 4. A list of results will appear.
- 5. Check the box(es) on the line item → Click **Actions** 
  - a. Add to Purchase Order add the line item(s) to an existing purchase order.

## Chapter 11. Working with Purchase Orders

For creating purchase orders see Creating Purchase Orders.

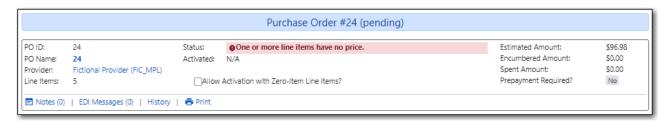
For adding line items to purchase orders see Adding Line Items to Purchase Orders.

## 11.1. Activating Purchase Orders

### 11.1.1. Activation Criteria

#### Price

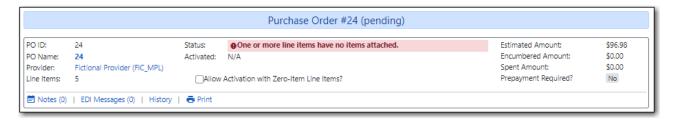
- Each line item must contain an estimated price.
- If there is no estimated price the Status will display as One or more line items have no price.



• Enter prices in the estimated price fields to resolve this.

### Item

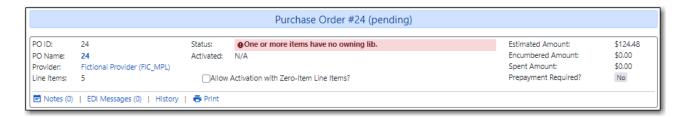
- Each line must have at least one item attached to it.
- If there is no item the Status will display as One or more line items have no items attached.



- Attach a copy to the line item to resolve the issue.
  - Refer to Add Items to a Line Item for details.
  - Items should not be added to line items after a purchase order is activated.

### Owning Branch

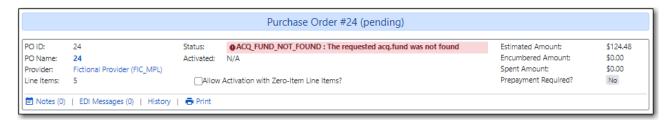
- Each line item must have an Owning Branch.
- If there is no assigned Owning Branch the status will display as *One or more items have no owning lib*.



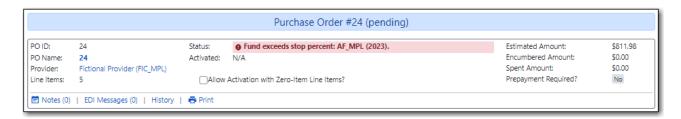
- Use the Line Item Batch Updater to assign an Owning Branch.
  - Refer to Line Item Batch updater for details.

#### **Fund**

- Each line item must have funds applied to it.
- If no funds are applied the status will display as ACQ\_FUND\_NOT\_FOUND: The requested acq.fund was not found.



- Apply funds individually or as a batch.
- The fund(s) used for the purchase order must not have reached its stop level. If the fund is above its stop level the status field will display as *Fund exceeds stop percentage: FUND CODE (YYYY)*.



To resolve this more credit must be allocated to the fund or a different fund must be applied to the line items. \*\* If the fund(s) used for the purchase order have reached its warning level staff will be alerted but are able to continue with activating the purchase order.

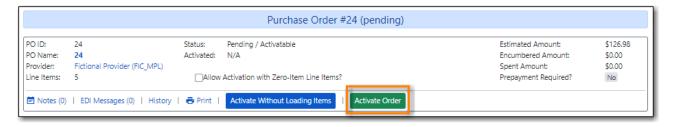
+ image::images/acquisitions/working-purchase-order/activating-po-6.png[]

When the above criteria have been met the **Activate Order** button will appear and you can proceed with the following:

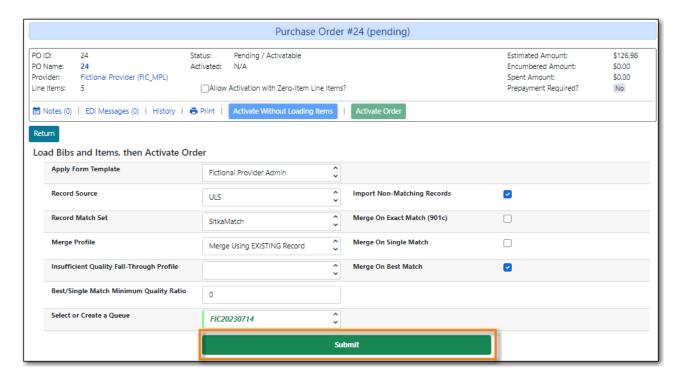
### 11.1.2. Activate a Purchase Order

Activate a Purchase Order

1. Click Activate Order.



- 2. When you activate the order the bibliographic records and items will be imported into the catalogue, if not previously imported.
- 3. Apply the appropriate template or fill in the fields.
- 4. Select or create a queue for the load.
- 5. Click Submit.



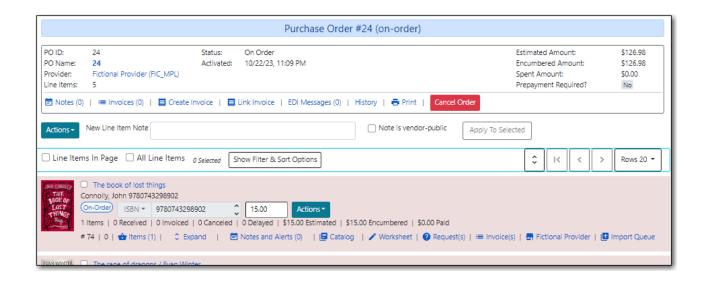
6. The purchase order is activated.

You may need to refresh your browser twice to see the on-order purchase order.

NOTE

There is currently a bug where the purchase order doesn't automatically refresh depending on how the line items were added to it.

7. The purchase order and line items will show as on order and your funds associated with the purchases will be encumbered.



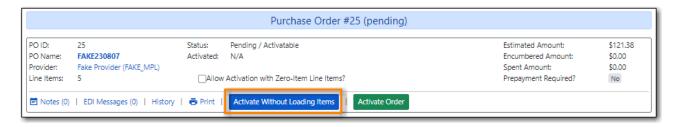
### 11.1.3. Activate Purchase Order Without Loading Items

This function should only be used in situations where the items have already been added to the catalogue.

- Cleaning up pre-acquisitions backlog
- · Direct purchases that have already been catalogued

Activate Purchase Order without loading items

1. Click Activate Without Loading Items.



2. The funds associated with the purchases will be encumbered.

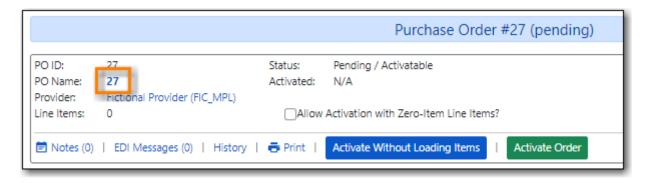
NOTE

Once the purchase order has been activated without loading items, it is not possible to load the items in Acquisitions.

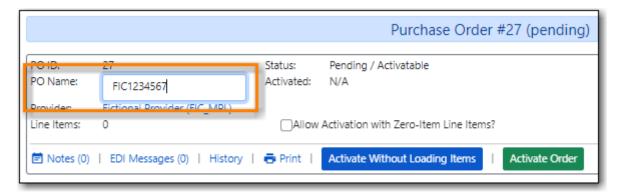
## 11.2. Updating Purchase Order Names

To change the name of an existing purchase order:

1. Within the purchase order, the *Name* of the purchase order is a link. Click that link to edit the name.

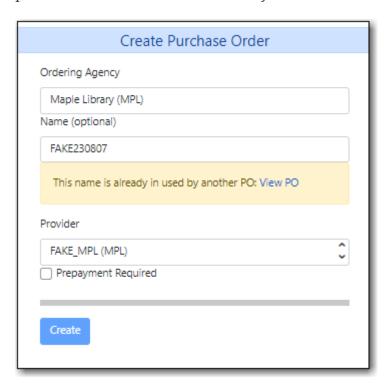


2. You will now have a field where you can enter the new purchase order name.



3. Click anywhere on the screen to save the purchase order name.

When creating a purchase order or editing an existing purchase order, the purchase order name must be unique for the ordering agency. Evergreen will display a warning dialog to users if the purchase order name entered already exists for the ordering agency.



**NOTE** Purchase order names are case sensitive.

### 11.3. Purchase Order Actions

The actions available will depend on the current state.

Purchase Order in any State

- Export Single Attribute List
- Apply Claim Policy to Selected Line Items

If Purchase Order State is pending

- Add Brief Record
- · Delete Selected Items
- Add Items to Selected Line Items
- Batch Update Items on Selected Line Items
- · Load Bibs and Items

If Purchase Order State is on-order

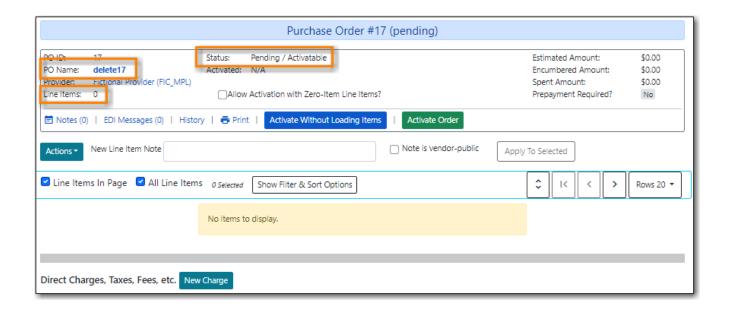
- Cancel Selected Line items
- Mark Selected Line Items as Received
- Un-Receive Selected Line Items
- Create Invoice From Selected Line Items
- Link Selected Line Items to Invoice

## 11.4. Deleting Purchase Orders

Purchase orders cannot be deleted from within the staff client.

Purchase orders that meet all the following criteria are automatically deleted from the database daily.

- The purchase order has the state of Pending
- The purchase order is **empty**, has no line items or charges
- The purchase order has the word **delete** at the beginning of its name



## Chapter 12. Working with Line Items

Line items represent bibliographic records on a selection list or purchase order.

### 12.1. Line Item Attributes

Line item attributes are characteristics of the bibliographic record, such as ISBN or Title. Line items also contain copy information, price information, notes, and alerts.



- 1. Title & Publishing information
- 2. Status
- 3. Order Identifier
- 4. Estimated Price
- 5. Actions
- 6. Line Item Tracking
- 7. Line Item ID
- 8. Count of Existing Items
- 9. Items
- 10. Line Item Detailed view
- 11. Notes and Alerts
- 12. Link to Catalog
- 13. Worksheet
- 14. Requests
- 15. Invoice
- 16. Provider
- 17. Queue

**Title & Publishing information** - Title & Publishing information from the bibliographic record. If there is a jacket cover it will be displayed.

Line Item Status - Refer to Line Item Status for details.

**Order Identifier** - Line items that are created from existing MARC records may have multiple ISBNs, ISSNs, or UPCs attached to the record (depending on the type of item). Users are able to specify which ISBN, ISSN, or UPC to display in the purchase order sent to providers. User can also add new identifiers as needed. This function helps to ensure that the correct edition of an item is ordered.

• From the drop down menu chose the appropriate ISBN, ISSN, or UPC; or you can highlight the existing identifier and type in or paste your new identifier.

**Estimated Price** - A purchase order will not activate without the Estimated Price field filled in for each line item. The price entered into Estimated Price is the amount that will be encumbered for the item. It is also the amount that will appear in the price field of the copy editor for all copies created from this line item.

**Actions** - Use the Actions link to perform specific actions on a line item.

Refer to Line Item Actions for details.

**Line Item Tracking** - Throughout the acquisitions process the line item tracking field will show where the items attached to the line item are in the process as well as the money estimated, encumbered, and paid.

**Line Item ID** = A unique system generated ID# which can be used to search for & retrieve line items.

Count of Existing Items on Line items

When displaying Acquisitions line items within the Selection List and Purchase Order interfaces, Evergreen displays a count of existing catalogue items on the line item. The count of existing catalogue items refers to the number of items owned at the ordering agency and / or the ordering agency's child organization units.

- The counts display for line items that have a direct link to a catalog record. Generally, this includes line items created as "on order" based on an existing catalog record.
  - If the existing item count is greater than zero, then the count will display in bold and red on the line item.
  - If no existing items are found, a "0" (zero) will display in plain text.

• The count of existing items does not include items that are in either a Lost or a Missing status.

**Items** - Use the Items link to add item information to a line item.

Line Item Detailed view

• Click **Expand** on a line item to display the detailed view for that line item.

• Click **Expand All** to display the detailed view for all line items.

• Clicking Expand or Expand All a second time will close the detailed view.

Notes and Alerts - Use the Notes link to add notes or alerts to a line item.

**Catalog link** / **Link to Catalog** - If the line item is linked to a bibliographic record in the catalogue **Catalog** will display. When **Link to Catalog** displays it indicates that the bibliographic record for the line item has not yet been loaded into the catalogue. It can be loaded manually by clicking the link or automatically when the purchase order is activated.

Line Item Worksheet

1. Click the worksheet link on the line item for which you would like to view the worksheet.

2. The line item worksheet will appear.

3. Click **Print Worksheet** if you would like a printed copy.

4. When you are finished, click **Return** to return to your selection list or purchase order.

Patron Requests - this feature is not currently used by Sitka libraries

**Invoice** - a link to the invoice

**Provider** - the name of the provider for the line item.

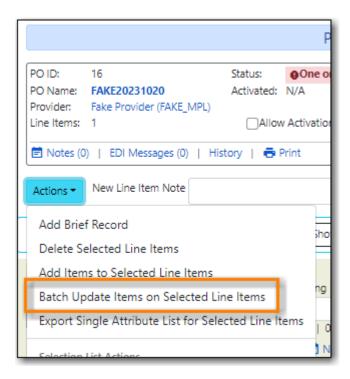
Queue - a link to the Acquisitions queue

### 12.2. Add Items to a Line Item

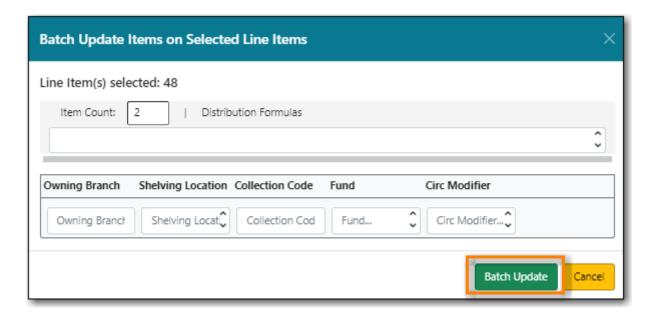
By default, line items have no items attached to them. If a default number of copies as been specified for the provider, when line items are added to a purchase order items are automatically added. Use the **Batch Updater** or **Items** link to add item information to a line item. You can add items to line items on a selection list or a pending purchase order.

Add an Item via the Line Item Batch Updater on a selection list or purchase order.

- 1. Open a selection list or purchase order.
- 2. Select the line items you would like to add items to.
- 3. From the main actions menu choose **Batch Update Items on Selected Line Items**.



- 4. In the Item Count field enter the total number of items for the selected line items.
- 5. Click Batch Update.



6. The line item will update to reflect the current number of items.

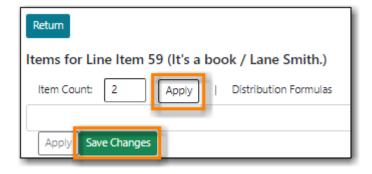


Add an Item via the Items Screen on a selection list or purchase order.

- 1. Open a selection list or purchase order.
- 2. Click the **Items(0)** link on the line item you would like to add items to. The Items screen will open.



3. Enter the number of items you would like to order into the Item Count field and click **Apply** and then **Save Changes**. A line will be created for each item.



4. Click **Return** to go back to the purchase order.

## 12.3. Line Item Batch updater

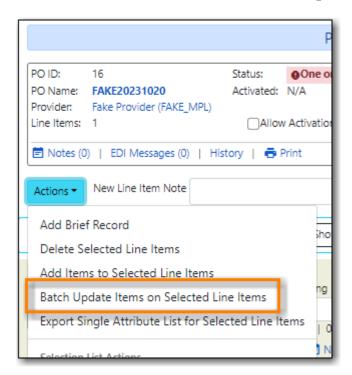
The Line Item Batch Updater allows line items on selection lists or purchase orders to have multiple fields batch updated simultaneously.

The following fields can be batch updated:

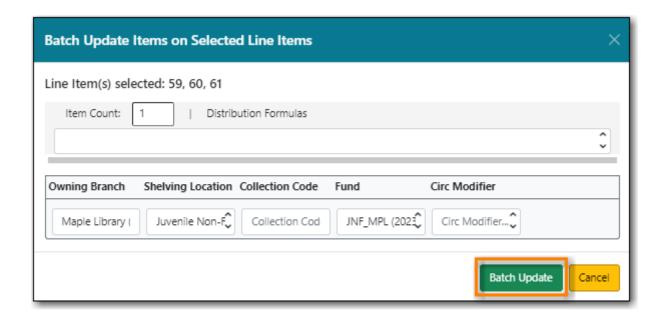
- Item Count this is the total number of items for the line item, rather than additional items
- Owning Branch
- Shelving Location
- Collection Code
- Fund
- Circ Modifier

Rather than filling in the same fields every time users can set up Distribution Formulas to use as Line Item Templates.

- 1. Open a selection list or purchase order.
- 2. Select the line items you would like to bacth update.
- 3. From the main actions menu choose Batch Update Items on Selected Line Items.



- 4. Fill in the individual fields you wish to update or select a Distribution Formula to use.
- 5. Click Batch Update.



## 12.4. Line Item Actions

The line item actions menu provides you with a number of functions that can be applied to a particular line item.

### Update Barcode

- 1. Using the Actions menu on the line item, click **Actions** → **Update Barcodes**.
  - a. The line item must be marked as received before you can update the barcode.
- 2. The Volume/Copy Editor will open in a new tab.

#### Holdings View

- 1. Once an item is received it is possible to use the Actions menu to go directly to Holdings View in the staff catalogue.
- 2. Open a purchase order.
- 3. Using the Actions menu on the line item, click **Actions** → **Open Holdings View**.
- 4. The Holdings View screen will open in a new tab.
- 5. See Adding Holdings for further instructions.

#### Claim

- 1. Using the Actions menu on the line item, click **Actions** → **Claims (0 existing)**.
- 2. Check the boxes adjacent to the copies you wish to claim and click **Claim Selected**.
- 3. From the Claim Type drop down menu select the Claim reason.
- 4. Enter a note(optional) and click **Claim**.
- 5. Claim vouchers for the claimed items will appear.
- 6. Click **Print** to save or print out your vouchers.
  - a. The voucher can be mailed or emailed to the provider to initiate the claim.

7. The number of existing claims on the line item updates.

View History

- 1. Using the Actions menu on the line item, select **Actions** → **View History**.
- 2. By default the newest changes appear first. Use the column headers to sort.

## 12.5. Line Item Notes and Alerts

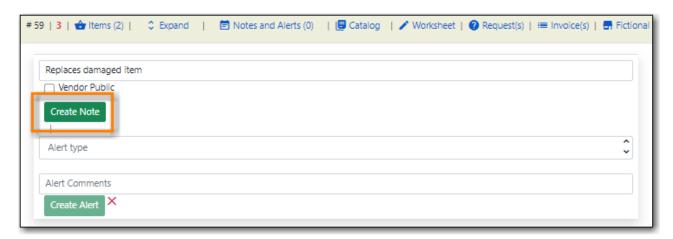
Notes and alerts on line items can include any additional information that you wish to add to the line item. Notes can be internal or can be made available to providers. Notes also display on the Line Item Worksheet for the item. Alerts will display on the Line Item Worksheet as well as pop up when the line item is received.

## 12.5.1. Adding a Note

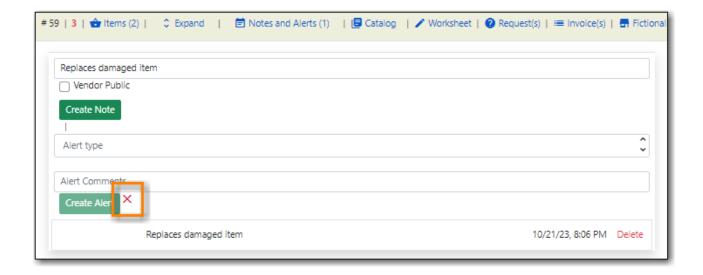
1. Click Notes and Alerts (0).



- 2. Enter the note text.
- 3. If you wish to make this note available to your provider, check the box for Vendor Public.
- 4. Click **Create Note**.



5. The note is created. Click the X to close the Notes and Alerts screen.

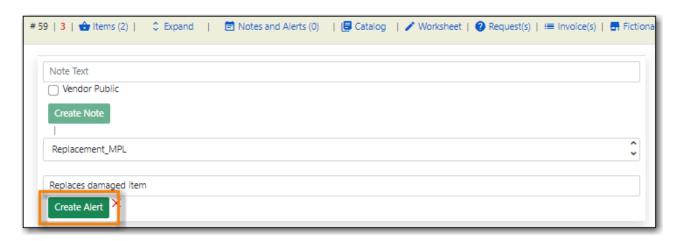


## 12.5.2. Adding an Alert

1. Click Notes and Alerts (0).



- 2. Choose an Alert Type from the drop down menu.
- 3. If desired, add an alert comments.
- 4. Click **Create Alert**.



5. The alert is created. Click the X to close the Notes and Alerts screen.



## 12.6. Line Item Status

The status of a line item displays to the right of the actions menu. The line item bar changes colour depending on the status of the line item.

The colours that display may vary depending on your screen resolution.

#### Possible statuses

- new (off-white): Item is newly added to the acquisitions process.
- selector-ready (light pink): Item has been chosen and is waiting for a selector to approve.
- order-ready (periwinkle): Item is ready to be ordered.
- pending-order (grey): Item is part of a purchase order that has not yet been activated.
- on-order (pink): Item is currently on-order.
- received (grey blue): Item has been received by the library.
- received and paid (grey blue with red "Paid" label): Item has been received by the library, the invoice has been closed.
- cancelled (white): Item has been cancelled.
- delayed (blue): Item has been cancelled but debits remain as the item is really delayed.

NOTE

While there is some overlap in naming, line item statuses and item statuses are not the same thing.

## 12.7. Delete a Line Item

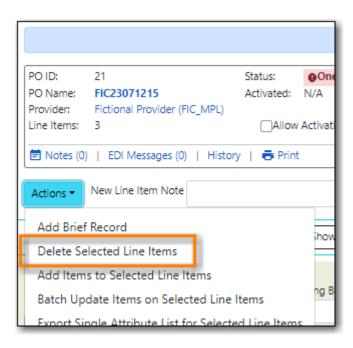
Line items with the status of new, selector-ready, order-ready, or pending-order can be deleted.

NOTE

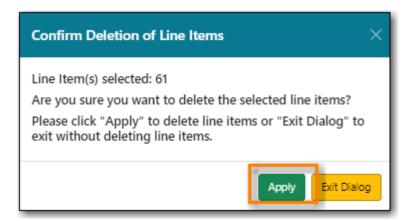
If you created items for your line items before activating the purchase order you will need to delete the items from the catalogue before deleting the Acquisitions line item. See Deleting Holdings

#### Delete line item

- 1. Check the box(es) of the line item(s) you would like to delete.
- 2. From the main actions menu choose **Delete Selected Line Items**.



3. A pop-up will appear asking you to confirm that you wish to delete the line item(s). Click Apply.



4. Your line item and the history associated with it will be deleted

Line items with the status of On-order cannot be deleted - these must be cancelled. See Cancel / Delay Acquisitions for details.

# Chapter 13. Working with Load MARC Order Records

MARC files can be uploaded via the Load MARC Order record interface to:

- create a selection list
- add line items to an existing selection list
- create a purchase order

## 13.1. Load MARC Order Record Fields

The Load MARC Order Record interface is divided into 4 sections:

- Templates
- Purchase Order
- Upload Settings
- This Upload

Table 1. Purchase Order

Field	Description	Recommended Value
Provider	The provider the records are coming from	Depends on who the order comes from.
Ordering Agency	The organizational unit from which you do ordering.	This is your library. Multi- branch libraries may select their system or a specific branch.
Fiscal Year	The year from which the funds should be used to populate the purchase order.	This is the current calendar year for libraries with a January to December fiscal year. Libraries with other fiscal years may use previous or future calendar years.
Add to Selection Lists	Allows you to create a new selection list or pick an existing one.	Use this field if you want to load your line items to a selection list.
Create Purchase Order	When checked, Evergreen will create a purchase order as part of the upload process.	This should always be checked unless your library uses selection lists.

Field	Description	Recommended Value
Activate Purchase Order	When checked, Evergreen will attempt to activate the purchase order as part of the upload process.	This should NEVER be checked. Libraries should review their purchase orders first to ensure everything is correct before activating them.

Table 2. Upload Settings

Field	Description	Recommended Value
Record Source	This is recorded in the catalogue record to indicate who the records came from.	Depends on who the provider is.
Record Match Set	Evergreen will use this to determine whether records in your file match existing records in the Sitka catalogue.	Always use SitkaMatch.
Merge Profile	Evergreen will use this to determine how to merge matches together.	For brief on order records you MUST always use <i>Merge Using EXISTING Record</i> .
Insufficient Quality Fall- Through Profile	This is not currently used by Sitka.	
Best/Single Match Minimum Quality Ratio	This is not currently used by Sitka.	
Import Non-Matching Records	When checked, Evergreen will automatically import records that do not match existing records.	This setting should always be checked.
Merge On Exact Match (901c)	When checked, Evergreen will only merge records if the values in the 901 \$c field match.	Generally left unchecked.
Merge On Single Match	When checked, Evergreen will import records that only have one match in the system.	Generally left unchecked.
Merge On Best Match	When checked, Evergreen will merge records together using the best match as defined by the match score.	This setting should always be checked.
Load Items for Imported Records	When checked, Evergreen will create items in the catalogue if holdings information is included in the MARC records.	This should NEVER be checked. Libraries should wait and have items loaded as part of the activation process.

**NOTE** 

While the Load MARC Order Records and MARC Batch Import/Export interfaces share significant functionality and are similar in look they are used for different purposes. Libraries should ensure they follow the recommendations for the specific interface they are using.

Table 3. This Upload

Field	Description
Select or Create a Queue	Here you can enter a new queue name or select an existing queue. We recommend creating new queues as needed to ensure they contain a manageable number of records in the event that troubleshooting is required.
File to Upload	Here you select the file of MARC records that you would like to load from where it is saved on your computer or shared drive.

## 13.2. Import Errors

When loading records via the *Load MARC Order Records* screen you may occassionally encounter an upload error. Evergreen will indicate the cause of the problem in the error message.

Import errors are usually caused by a mismatch between the holdings information in the 970 field of the MARC file and the information in Evergreen.

To resolve these errors you must contact your provider with the information to be updated. Your provider may supply you with an updated MARC file or you can use a program such as MARC Edit to update the holdings information in the file to match what Evergreen is expecting.

Anytime you update your shelving location names or fund codes in Evergreen you MUST let your providers know about the changes so they can update their templates as well.

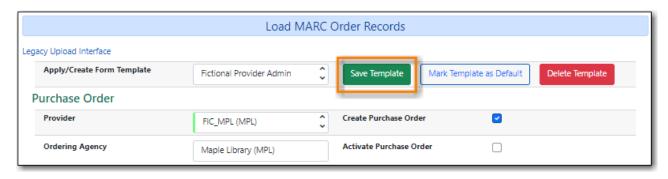
## 13.3. Setting Up Load MARC Order Records

## 13.3.1. Templates

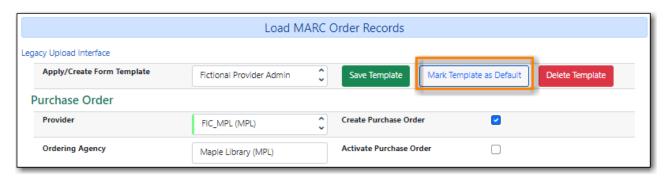
Upload templates allow you to set up templates with pre-selected values for the Load MARC Order Records and save them for your workstation. Templates help to ensure the correct fields are entered for different providers while reducing the amount of data entry required.

- 1. Go to Acquisitions → Load MARC Order Records.
- 2. Select the enter the relevant values for the fields. See Load MARC Order Record Fields for information on specific fields.
- 3. In the *Apply/Create Form Template* field enter a name for your template.

4. Click **Save Template**.



- 5. Repeat as needed to create additional templates.
- 6. If you have provider you primarily use you can set the template for them to be your default by selecting the template and clicking **Mark Template as Default**.



## 13.3.2. Default Upload Settings

Evergreen can apply default values to certain fields in the Load MARC Order Records interface through library settings.

Your local system administrator with acquisitions administrator permissions can edit the relevant settings. See Acquisitions Settings - Load MARC Order Records Defaults for a list of the settings and the required values to use.

# **Receiving and Invoicing**

# Chapter 14. Receive

You can receive or un-receive entire purchase orders, individual line items or specific copies. Items can be marked as received before or after they are invoiced.

## 14.1. Receive Purchase Order

You can receive purchase orders that have a status of on-order. You can un-receive purchase orders that have a status of received.

In the event that all items on a purchase order arrive together you are able to receive the entire purchase order at once.

#### Receive a Purchase Order

- 1. Open a purchase order.
- 2. Check the check box to select all items on the purchase order.
- 3. Click Actions → Mark Selected Line Items as Received.
- 4. Any alerts for the line items will pop up. Click OK to acknowledge the alerts and receive the items.
- 5. The line items will change to a gray blue colour and the Status will update to received.

#### Un-Receive a Purchase Order

- 1. Open a purchase order.
- 2. Check the check box to select all items on the purchase order.
- 3. Click Actions → Un-Receive Selected Line Items.
- 4. A pop up will appear asking you to confirm the action  $\rightarrow$  Click **OK**.
- 5. The line items on the purchase order will change to a pink colour and the status will update to on-order.
  - a. If the purchase order is received in the future it will behave in the same manner as a purchase order that is being received for the first time.

## 14.2. Receive Line items

You can receive line items that have a status of on-order. You can un-receive line items that have a status of received.

#### Receive a Line Item

1. Open a purchase order.

- 2. Check the check box(es) of the line item(s) you wish to receive.
- 3. Click Actions → Mark Selected Line Items as Received.
- 4. Any alerts on the line item will pop up. Click OK to acknowledge the alert and receive the item(s).
- 5. The line item(s) will change to a gray blue colour and the status will update to received.

#### Unreceive a Line Item

- 1. Open a purchase order.
- 2. Check the check box(es) of the line item(s) you wish to un-receive.
- 3. Click Actions → Un-Receive Selected Line Items.
- 4. A pop up will appear asking you to confirm the action  $\rightarrow$  Click **OK**.
- 5. The line item(s) will change to a pink colour and the status will update to on-order.
  - a. If the line item is received in the future it will behave in the same manner as a line item that is being received for the first time.

## 14.3. Receive Copies

You can receive copies that have a status of on-order. You can un-receive copies that have a status of received.

### Receive a Specific Copy

- 1. Open a purchase order.
- 2. Click **Copies** on the line item for the copy or copies you wish to receive.
- 3. Click Mark Received adjacent to the copy you wish to receive.
- 4. Any alerts on the associated with the line item will pop up  $\rightarrow$  Click **OK** to acknowledge the alert and receive the copy.
  - a. The alerts associated with a particular line item will appear each time a copy on that line item is received.
- 5. Click **Return** to return to the purchase order.
  - a. The line item will only change to a gray blue colour and update the status to received when all copies associated with the line item have been received. Otherwise the line item continues to display in a pink colour with a state of on-order.

#### Unreceive a Specific Copy

- 1. Open a purchase order.
- 2. Click **Copies** link on the line item for the copy or copies you wish to un-receive.
- 3. Click **Un-Receive** adjacent to the copy you wish to un-receive.
- 4. Click OK.
- 5. Click **Return** to return to the purchase order.

- 6. The line item will be a pink colour and the Status will show as on-order.
  - a. If the copy is received in the future it will behave in the same manner as a copy that is being received for the first time.

## 14.4. Receive Items on the Invoice

You can receive line items directly from the invoice rather than through a purchase order.

- 1. Create or open an invoice.
- 2. link all applicable line items to the invoice. See Populating Invoices for instructions.
- 3. Click Save
- 4. Click Receive Items.
- 5. The Acquisitions Invoice Receiving screen opens.
- 6. Select the number of copies you would like to receive for each line item on the invoice.
- 7. Click Receive Selected Copies.
- 8. Click Return to Invoice.

#### 14.4.1. List Mode

Receive specific copies

- 1. Create or open an invoice.
- 2. Click Receive Items.
- 3. Click Use List Mode.
  - a. Line item details including Fund, Call Number, & Barcode will be displayed
- 4. Use the check boxes to select the specific copies you would like to receive.
- 5. Click Receive Selected Copies.
- 6. Select more copies to receive or click **Return to Invoice**.

NOTE

Fund debits linked to an invoice are marked as paid (encumbrances = false) only when the invoice is closed.

# Chapter 15. Invoices

You can create invoices for purchase orders, individual line items, as well as creating blank invoices that charges can be added to. If you are setup for EDI your vendor can send you electronic invoices. If desired, you can create an invoice for items before you receive them. You are able to reopen closed invoices to make adjustments as well as print out all invoices. You can create an invoice to use for direct purchases or to link line items to.

#### Create a Blank Invoice

- 1. Click Acquisitions → Create Invoice.
- 2. Fill in the top section of the invoice. See Invoice details for details.
- 3. Click Save.

#### Create an Invoice From a Purchase Order

- 1. Open a purchase order.
- 2. Click Create Invoice.
- 3. A new invoice will open in the same tab.
- 4. Fill in the top section of the invoice. See Invoice Details for guidelines on filling in this information.
- 5. The Bibliographic Items section of the invoice will list all of the line items from the purchase order along with information pertaining to each line item.
- 6. Click Save.

#### Create an Invoice From Multiple Line Items

- 1. Open a purchase order.
- 2. Check the boxes beside the line items you would like to use to create your invoice.
- 3. Click Actions → Create Invoice From Selected Lineitems.
- 4. A new invoice will open in the same tab.
- 5. Click Save.

NOTE

You can link additional line items from the same or different purchase orders to this invoice.

#### Vendor created invoice from EDI

- 1. Select Acquisitions → General Search.
- 2. Search for the invoice using the **Vendor Invoice Id** found on the paper invoice received with the items.
- 3. Click on the Vendor Invoice ID to retrieve the invoice.
- 4. Click on Show Details.

- 5. Verify the information in the invoice details.
  - a. See Invoice Details for guidelines on filling in this information.
- 6. If your shipment includes items received from a Standing Order the line item count will not match the count of items in the shipment.
  - a. Only the items ordered via the Acquisitions module will appear as line items on the invoice.
  - b. Standing Order items should be added as Direct Purchase charges.
- 7. Verify the billed amounts for each line item listed in the Bibliographic Items section.
  - a. Invoices received via EDI will have line items attached with the billed and paid amounts entered by the vendor. If required the electronic invoice should be edited to match the paper invoice.
- 8. Mark the items as received
- 9. Add Charges for:
  - a. Items received from a Standing Order should be added as a Direct Purchase.
  - b. Processing costs should be added as Processing Fee or Processing Fee Prorate.
  - c. Shipping costs.
  - d. Taxes.
- 10. Prorate the charges.
  - a. Some charge types, such as taxes, are proratable. This means when Prorate is clicked the system divides the amount being charged proportionally among the funds in use on the invoice based on how much is being spent out of each fund.
  - b. If the charge type selected is proratable the fund field will be grayed out. When the invoice is prorated the system will determine which funds to apply the charges to based on the contents of the invoice.
  - c. Do NOT Prorate the charges until you are ready to close the invoice. If changes are made to billed amounts after prorating has been done the existing charges will not be automatically updated.
- 11. Save and Close the invoice
  - a. Invoices must be closed for items to show as "Paid". Fund debits linked to an invoice are only marked as paid when the invoice is closed.

## 15.1. Invoice details

The Invoice Details section must be completed for every invoice created.

Invoice Details fields

- Vendor Invoice ID (required).
  - This number will be listed on the paper invoice sent by your provider.
- Receive Method (required).

- Paper or EDI
- Provider and Shipper (required).
  - These fields will auto-complete.
- Note (optional).
- · Payment Method
  - Available payment methods display in a drop down menu. Additional payment methods can be requested. See Guidelines for Submitting Suggestions for New Defaults.
- Invoice Date (required).
  - By default this is the date the invoice is created on. The date can be changed by clicking the field and selecting a new date using the calendar widget.
- Invoice Type
  - This field is used if your library distinguishes between types of invoices.
- Payment Authorization
  - This field is used if your library requires authorization for payments.
- Receiver (required).
  - This field defaults to the location at which your workstation is registered. If necessary, you can change the receiver using the drop down menu.

NOTE

The Invoice Details automatically hides once completed. The Invoice Details can be shown at any time by clicking Show Details.

#### Line Item Details

- Title
- Author
- ISBN
- summary of copies ordered, received, invoiced, claimed, and cancelled
- summary of amounts estimated, encumbered, and paid
- line item ID number
- link to the Selection List (if used)
- · link to the Purchase Order

The # Invoiced and the # Billed fields will have auto-populated with the number of copies available to be invoiced for the line item.

These fields can be updated as needed.

Enter the amount billed into the Billed field. The Paid field will auto-fill to match.

*The following fields are required to save the invoice:* 

1. Vendor Invoice ID

- 2. Provider
- 3. Shipper
- 4. Payment Method
- 5. # Invoiced
- 6. # Paid

#### Save an invoice

- Click Save to save the changes you have made and keep the invoice open.
- Click Save and Clear to save the invoice and open a blank invoice.

## 15.2. Add Line items to the Invoice

You can use the Link Invoice button to link all the line items on a purchase order to an existing invoice. For example, an invoice is received for a shipment with items on purchase order #1 and purchase order #2. When the invoice arrives, purchase order #1 is retrieved, and the invoice is created. Rather than recreate the invoice for purchase order #2 you simply link the purchase order to the invoice.

## 15.2.1. Link an Entire Purchase Order to an Existing Invoice

- 1. Open a purchase order.
- 2. Click Link Invoice.
- 3. In the drop down that appears, enter the invoice number of the invoice you would like to link the purchase order to.
- 4. Enter the code for the provider. This field will auto-complete.
- 5. Click Link.
- 6. The invoice will open in the same tab and all the line items on the purchase order will be added to the invoice.

Use the Link to Invoice for Selected Lineitems menu option to link multiple line items to an invoice that already exists in Evergreen. For example, an invoice may be made up of items from multiple purchase orders. In this circumstance, you can create an invoice for the selected line items from your first purchase order and then link the line items from other purchase orders onto your invoice.

## 15.2.2. Link Multiple Line Items to an Existing Invoice

- 1. Open a purchase order.
- 2. Check the boxes beside the line items you would like to link to your invoice.
- 3. Using the main Actions menu, select Actions → Link Selected Line Items to Invoice.
- 4. In the pop up box that appears, enter the invoice number of the invoice you would like to link

the line item to.

- 5. Enter the code for the provider. This field will auto-complete.
- 6. Click Link.
- 7. The Invoice # and Provider fields are sticky. The information entered in those fields will persist as you move between purchase orders until you change the information.
- 8. The invoice will open in the same tab with the selected line items attached.
- 9. Click Save.

You can use the new Search tab to search for and add line items to an invoice from within the invoice.

#### 15.2.3. Search for Line Items from an Invoice

- 1. Open an invoice or create an invoice.
- 2. Click the Search tab.
- 3. Select your search criteria from the drop down menu.
- 4. See Searching for Line Items for general searching tips.
- 5. The Limit to Invoiceable Items check box is checked by default.
- 6. Invoiceable items are those that are on order, have not been cancelled, and have not yet been invoiced.
- 7. The Sort by title check box is optional.
- 8. By default, results are listed by line number. This check box sorts the results by ascending title.
- 9. Click Search or press Enter on your keyboard.
- 10. Search will start a new search while Enter will build on your current search.
  - a. For example, choose LIA-ISBN as your search field, type in the ISBN of your first book and press Enter. The line item will appear in the results list. Then, type your next ISBN into the search box and press Enter. Both line items will now appear in the results list. Continue building your list.
- 11. Use the Next and Back links to navigate through the results.
- 12. Select the line items you would like to add to the invoice and click Add Selected Items to Invoice.
- 13. The selected line items are highlighted, and the invoice summary at the top of the screen updates.
- 14. Click the Invoice tab to see the updated invoice.
- 15. You can add additional charges to any invoice. Possible charges include taxes and shipping fees as well as charges for items that are purchased without a purchase order, such as a bulk book buy at a local bookstore.
  - a. See Invoice Item Type for a list of the charge types available.
  - b. Some charge types, such as taxes, are proratable. This means when Prorate is clicked the system divides the amount being charged proportionally among the funds in use on the invoice based on how much is being spent out of each fund.

## 15.2.4. Add Charges to an Invoice

- 1. Open an invoice.
- 2. Click **Add Charge**.
- 3. Choose the charge you would like to apply from the Charge Type drop down menu.
- 4. Using the drop down menu, choose the fund from which payment for the charge will come.
- 5. If the charge type selected is proratable the fund field will be grayed out. When the invoice is prorated the system will determine which funds to apply the charges to based on the contents of the invoice.
- 6. Enter a Title/Description of the charge.
- 7. In the Billed and Paid fields enter the amount billed and the amount paid respectively.
- 8. Click Save to save the changes you have made.
- 9. Click Close to close the invoice. Once all the line items and invoice charges have been added the invoice must be closed.
- 10. Invoices can be re-opened at a later date if adjustments are required. See Re-Open an Invoice.

## 15.2.5. Delete Charges from an Invoice

- 1. Open an invoice.
- 2. Click the Delete link adjacent to the charge line.
- 3. Confirm that you wish to delete the charge by clicking OK on the pop up that appears.
- 4. The charge is deleted and removed from the invoice.
- 5. Click Save to save the changes you have made.
- 6. Click Close to close the invoice.

NOTE

An invoice must be open in order to delete charges from it. It is possible to re-open a closed invoice if adjustments are necessary. See Re-Open an Invoice.

In the event that you receive and are invoiced for more copies that originally ordered, the additional copies can be easily added to the invoice.

## 15.2.6. Add Additional Copies to an Invoice

- 1. Additional copies must be added before the Billed and Paid columns are filled for the line item.
- 2. Open an invoice.
- 3. Update the number of copies in both # Invoiced and # Paid to reflect the number of copies you actually have.

- 4. The Extra Items pop up will appear to confirm the number of copies you are adding.
- 5. Select a fund from the drop down menu to apply to the new copies.
- 6. Click Add New Items.
- 7. Click Save to allow the changes to take effect.
- 8. The Title Details for the line item will update to reflect the additional copies. The additional copies are automatically received in the system. Proceed with paying the invoice.
- 9. The additional copies can be un-received if needed following the instruction in the Receiving and Un-Receiving Copies section.

#### 15.2.7. Detach Line Items from an Invoice

- 1. Open an invoice.
- 2. Click the Detach link adjacent to the line item you wish to remove.
- 3. Confirm that you wish to detach the line item by clicking OK on the pop up that appears.
- 4. If your invoice is complete and contains proratable charges, click Prorate.
- 5. Save the invoice.
- 6. Click Close to close the invoice. Once all the line items and invoice charges have been added the invoice must be closed.
- 7. Don't forget to link the detached line item to another invoice or create a new invoice for it so it can be paid for.

Invoices can be re-opened at a later date if adjustments are required. See Re-Open an Invoice.

## 15.3. View an Invoice

You can view an invoice in one of three ways:

- View Invoices through a Search
- View Invoices on a Purchase Order
- View Invoices Attached to a Line Item

View Invoices through a Search

- 1. Click **Acquisitions** → **Invoices**.
- 2. By default the search interface is set to search for open invoices created by your ordering agency.
- 3. Click Search.

NOTE

The default invoice search allows you to quickly generate a list of open invoices. This search can also easily be modified to search for invoices using other parameters.

View Invoices on a Purchase Order

- 1. Open a purchase order.
- 2. Click View Invoices.
  - a. The number in parentheses indicates the number of invoices attached to the purchase order.
- 3. Select the invoice you would like to display from the grid that appears.

View Invoices Attached to a Line Item

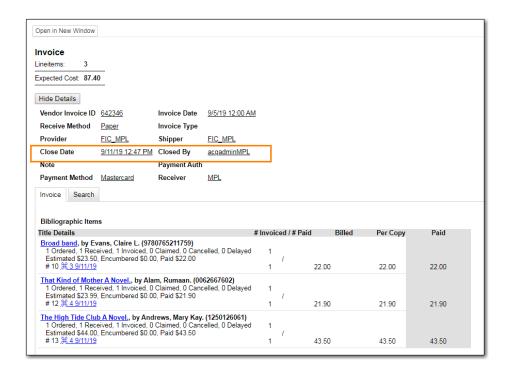
- 1. Open a purchase order.
- 2. Click view invoice(s) on the Line Item.
- 3. Select the invoice you would like to display from the grid that appears. The invoice will appear in the current tab.

## 15.4. Close an Invoice

Invoices must be closed for items to show as "Paid". Fund debits linked to an invoice are only marked as paid when the invoice is closed. Once all the line items and invoice charges have been added the invoice must be closed.

#### Close Invoice

- 1. Open or create an invoice.
- 2. Enter information into all of the required fields.
- 3. The totals at the bottom of the invoice will calculate based on the information entered.
- 4. These totals must match or the invoice will not close.
- 5. In the Billed column, enter the amount paid for each line item. The Paid column will auto-fill to match.
- 6. If your invoice contains proratable charges, click Prorate.
  - a. This prorates the charges, such as taxes, across funds if multiple funds are used to pay the invoice.
- 7. Click **Save** to save the changes you have made to the invoice.
- 8. Click Close.
  - a. Close Date This is set to the time when the user clicks the **Close** button in the invoice interface.
  - b. Closed By This is set to the logged in staff user who performs the **Close** action.



A "Paid" label appears along the bottom of each line item in the PO display when every non-cancelled copy on the line item has been invoiced.

CAUTION

Invoices can be re-opened at a later date if adjustments are required. See Re-Open an Invoice. If an invoice is reopened the Close date and Closed By fields are cleared.

## 15.5. Re-open an Invoice

Completed invoices can be re-opened at anytime by users with appropriate permissions.

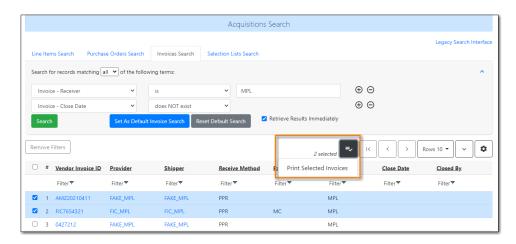
- 1. Open the completed invoice you wish to re-open.
- 2. At the bottom of the invoice click Reopen Invoice.
- 3. The invoice is now open and can be edited.
- 4. Click Close to close the invoice once finished.

## 15.6. Print Invoices

Invoices can be printed individually or as a batch from the search grid.

- 1. Click **Acquisitions** → **Invoices**.
- 2. This opens the Acquisitions Search screen. Use this search to retrieve the invoices you would like to print. See Invoices Search for more details.
- 3. Check the box(es) adjacent to the invoices you would like to print.

4. Click Actions → Print Selected Invoices.



5. Select your printer and click **OK**.

# **Cancelling and Claiming**

# Chapter 16. Cancel / Delay Acquisitions

You can cancel or delay individual copies, line items, or entire purchase orders.

Certain cancel reasons are used to delay acquisitions. These cancel reasons are set to keep the debits when the purchase order is cancelled. For example, a cancel reason such as **Delayed:Postponed**, for which debits are kept, indicates that the item will still be purchased when published. The funds remain encumbered for the purchases while the copy, line item, or purchase order has the status of cancelled. See Cancel Reasons for a full list.

### NOTE

If a hold has been placed for an item that is cancelled through acquisitions, the system will cancel the hold. The cancelled hold will appear in the patron's account under cancelled holds as a staff forced hold.

#### Cancel a Purchase Order

- 1. Open a purchase order.
- 2. Click Cancel order.
- 3. Select a Reason from the drop down menu.
  - a. Choose a reason that begins with Canceled
- 4. Click Apply.
- 5. The status of the purchase order becomes Canceled and all the line items colour changes to white.
  - a. The funds no longer show as encumbered for the purchase order.

#### Delay a Purchase Order

- 1. Open a purchase order.
- 2. Click Cancel order.
- 3. Select a Reason from the drop down menu.
  - a. Choose a reason that begins with Delayed
- 4. Click Apply.
- 5. The status of the purchase order becomes Delayed and all the line items colour changes to blue.
  - a. The funds are still encumbered.
  - b. A delayed purchase order is resolved when all the items are marked as received.
  - c. A delayed purchase order can be canceled. You can mark a purchase order as delayed, and if later, the order cannot be filled, you can change the cancel reason to canceled. When delayed purchase orders are canceled, the encumbrances are deleted.

#### **NOTE**

You can only cancel or delay purchase orders where all line items are in a state of on-order.

#### Cancel a Line Item

- 1. Open a purchase order.
- 2. Check the check box(es) of the line item(s) you wish to cancel.
- 3. Click Actions → Select Cancel Selected Line Items.
- 4. Select a Reason from the drop down menu.
  - a. Choose a reason that begins with Canceled
  - b. If line items are being cancelled for different reasons they will need to be cancelled separately so different cancel reasons can be used.
- 5. Click Apply.
- 6. The status of the line item becomes Canceled and the colour changes to white.
  - a. The funds for the particular line item will no longer be encumbered.

#### Delay a Line Item

- 1. Open a purchase order.
- 2. Check the check box(es) of the line item(s) you wish to delay.
- 3. Click Actions → Select Cancel Selected Line Items.
- 4. Select a Reason from the drop down menu.
  - a. Choose a reason that begins with Delayed
  - b. If line items are being delayed for different reasons they will need to be delayed separately so different cancel reasons can be used.
- 5. Click Apply.
- 6. The status of the line item becomes Delayed and the colour changes to blue.
  - a. The funds for the line item are still encumbered.
  - b. A delayed line item is resolved when the line item is marked as received.
  - c. A delayed line item can be canceled. You can mark a line item as delayed, and if later, the order cannot be filled, you can change the cancel reason to canceled. When delayed line items are canceled, the encumbrances are deleted.

**NOTE** You can only cancel or delay line items that are in a state of on-order.

#### Cancel an Item

- 1. Open a purchase order.
- 2. Click the **Items** link on the line item containing the item or items you wish to cancel.
- 3. Click the **Cancel** link adjacent to the item you wish to cancel.
  - a. Items must be cancelled individually.
- 4. Select a Reason from the drop down menu.
  - a. Choose a reason that begins with Canceled
- 5. Click Apply.

- 6. The status of the item becomes Canceled.
  - a. The line item bar will only change to white and have a status of cancelled if all copies for the line item have been cancelled.
  - b. The funds for the item will no longer be encumbered.

#### Delay an Item

- 1. Open a purchase order.
- 2. Click the **Items** link on the line item containing the item or items you wish to cancel.
- 3. Click the Cancel link adjacent to the item you wish to delay.
  - a. Items must be delayed individually.
- 4. Select a Reason from the drop down menu.
  - a. Choose a reason that begins with Delayed
- 5. Click Apply.
- 6. The status of the item becomes Delayed.
  - a. The line item bar will only change to blue and have a status of Delayed if all copies for the line item have been delayed.
  - b. The funds for the item are still encumbered.
  - c. A delayed item is resolved when the item is marked as received.
  - d. A delayed item can be canceled. You can mark an item as delayed, and if later, the order cannot be filled, you can change the cancel reason to canceled. When delayed items are canceled, the encumbrances are deleted.

**NOTE** You can only cancel or delay items that are in a state of on-order.

# Chapter 17. Claiming

Evergreen uses claim policies to compile a list of claim-ready items based on order date. All claiming is currently manual; electronic claiming is not available

## 17.1. Claim Policies

The default claim policy associated with each <u>Provider</u> is automatically assigned to line items and copies ordered from the provider.

Apply or Change a Line Item Claim Policy

- 1. Open your purchase order.
- 2. Check the check boxes adjacent to each line item you would like to apply the claim policy to.
- 3. Click Actions → Apply Claim Policy to Selected Line Items.
- 4. Choose a **Claim policy** from the drop down menu.
- 5. Click Apply.
- 6. The new claim policy will be applied to the line item(s).

You can change the claim policy that has been applied to a line item until the item is marked as received.

## 17.2. Claim-Ready Items

Evergreen can produce a list of items, by ordering branch, which are ready to be claimed. You can use this list to manually claim items from your provider without having to open the purchase orders.

If an item has not been received and meets the conditions for claiming, the item will be eligible for claiming.

Batch Claiming of Claim-Ready Items

- 1. Click Acquisitions → Claim-Ready Items.
- 2. Any items that meet the conditions for claiming will appear.
  - a. Any items being claimed with the same claim type (claim reason) can be claimed at the same time.
- 3. Check the box(es) adjacent to the line item(s) you wish to claim.
- 4. Click Claim selected items.
  - a. From the Claim Type drop down menu select the reason you are making the claim.

- b. Enter a note (optional) and click Claim.
- 5. Claim vouchers for the claimed items will appear.
- 6. Click **Print** to save or print out your vouchers.
  - a. The voucher can be mailed or emailed to the provider to initiate the claim.

Claim a Line Item from the Purchase Order

- 1. Open your purchase order.
- 2. Using the Actions menu on the line item
- 3. Click Actions → Claims (0 existing)
- 4. Check the boxes adjacent to the copies you wish to claim and click **Claim Selected**.
- 5. From the **Claim Type** drop down menu select the reason you are making the claim.
- 6. Enter a note (optional) and click Claim.
- 7. Claim vouchers for the claimed items will appear.
- 8. Click **Print** to save or print out your vouchers.
  - a. The voucher can be mailed or emailed to the provider to initiate the claim.

## 17.3. Claim Vouchers

Claim vouchers can be saved and emailed to providers to initiate claims. These vouchers can be printed at the time of the manual claim in the system or reprinted at a later time through the copies link.

View, Save or Print Claim Vouchers

- 1. Open a purchase order.
- 2. Click the **Copies** link on the line item containing the copy or copies you wish to view the claim voucher for.
- 3. Click the **Claim** link adjacent to any of the copies.
- 4. The claim type (claim reason) will display with a **Show Voucher** link.
- 5. Click the **Show Voucher** link.
  - a. View the voucher on screen.
  - b. Save the voucher as a PDF.
  - c. Print the voucher.

Claim vouchers contain the following information:

- Claim Type (Claim Reason)
- · Title and Author of item
- **Event Type**: The action to be performed by the library to claim the item.
- Event Date: The date the item was claimed in Evergreen.

- Order Date: The date the purchase order for the item was activated.
- Expected receive date: (Not currently functional)
- Initiated by: The name of the staff member who manually claimed the item in Evergreen.
- **Barcode**: In most cases this will be a temporary system-generated barcode.
- Fund: The name of the fund being used to purchase the item.

# **Managing Funds**

# **Chapter 18. Fund Administration**

# 18.1. Funding Sources

In the funding sources interface you can create funding sources, allocate credit to funding sources, and apply credit to funds. Funding sources allow you to specify the sources that contribute monies to your fund(s), such as your municipal government, grants, and donations. You can create as few or as many funding sources as you need.

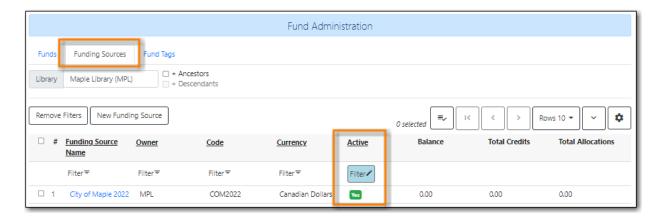
TIP

Funding sources are not tied to fiscal or calendar years, but since any unspent money is returned to the funding source during the year end process Co-op Support recommends that you create new funding sources for each year and de-active funding sources when they are no longer in use. To distinguish the funding sources from year to year, best practice is to include the year in the funding source name and code. For example, City of Fiction 2022 and COF2022.

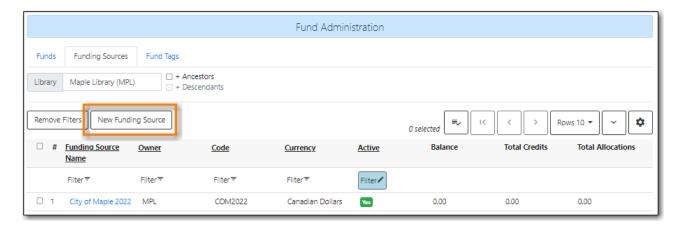
## **18.1.1. Creating Funding Sources**

Sitka Training Video - Creating Funding Sources (1:29)

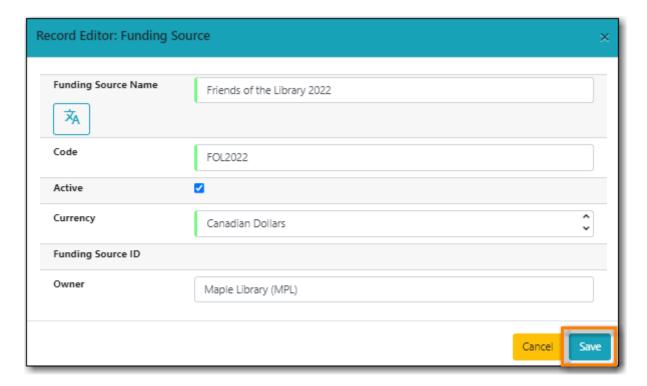
- 1. Go to Administration → Acquisitions Administration → Fund Administration.
- 2. Select the Funding Sources tab.
  - a. By default Evergreen filters so that only active funding sources display.



3. Click **New Funding Source**.



- 4. Enter a name for your funding source.
- 5. Enter a unique Code for the source.
- 6. The funding source will be *Active* by default.
- 7. Select a currency from the drop down menu.
- 8. Owner will default to your workstation.
  - a. Multi-branch libraries may wish to set the Owner as their system rather than a specific branch.
- 9. Click Save.



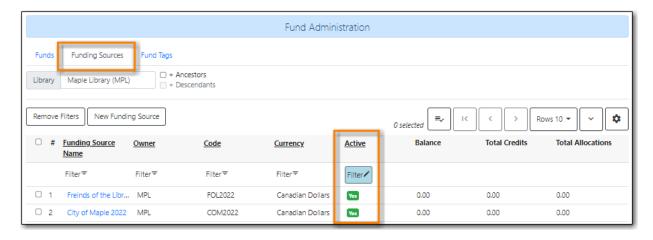
- 10. Your funding sources is created and displays in the list.
- 11. You can now apply credit. See Applying Credit.

## 18.1.2. Editing a Funding Source

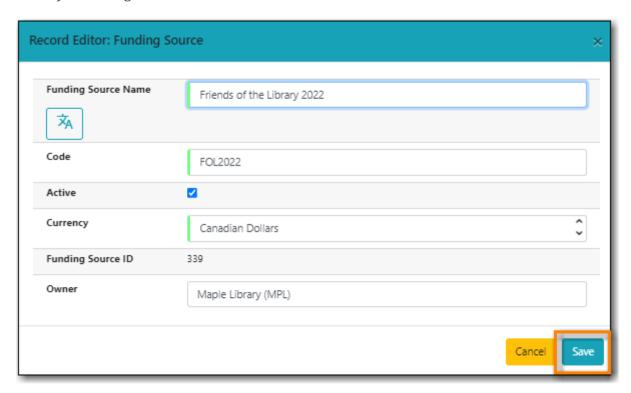
NOTE

While you are able to edit your funding source's name, owner, code, currency, and active flag, you are unable to edit the balance of your funding source. The balance of a funding source can only be altered by applying credit to the funding source or allocating credit from the funding source to a fund.

- 1. Go to Administration → Acquisitions Administration → Fund Administration.
- 2. Select the **Funding Sources** tab.
  - a. By default Evergreen filters so that only active funding sources display.



- 3. Double-click on the row you would like to edit. A pop-up box will appear in which you can edit the fields.
- 4. Make your changes and click Save.



5. Your funding source is updated.

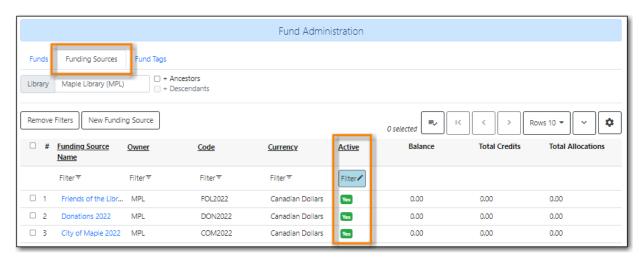
**CAUTION** 

Editing the currency of an active in use funding source is not recommended as it can have serious consequences.

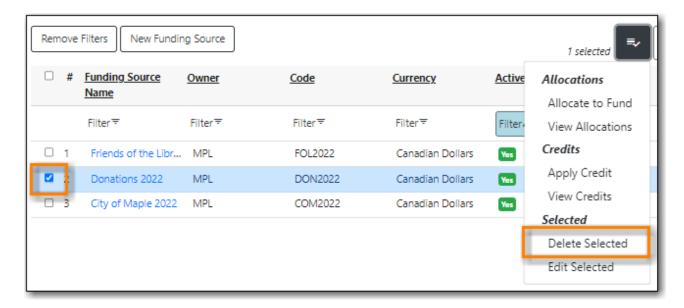
## 18.1.3. Deleting a Funding Source

**CAUTION** A funding source can only be deleted if no credit has been applied to it.

- 1. Go to Administration  $\rightarrow$  Acquisitions Administration  $\rightarrow$  Fund Administration.
- 2. Select the **Funding Sources** tab.
  - a. By default Evergreen filters so that only active funding sources display.



- 3. Check the box of the funding source you wish to delete.
- 4. From the **Actions** menu select **Delete Selected**.



- 5. On the pop up that appears click **Confirm**.
- 6. The funding source is deleted.

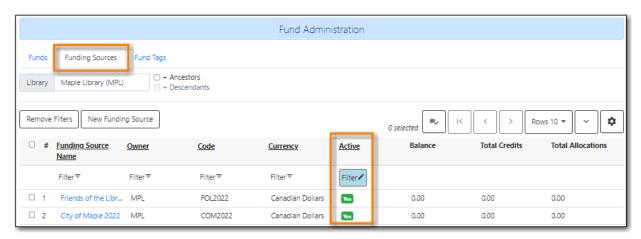
## 18.1.4. Applying Credit

Sitka Training Video - Apply Credit to Funding Sources (1:40)

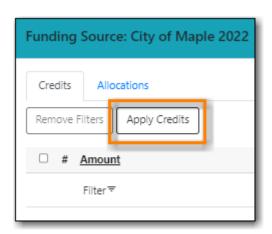
#### **CAUTION**

A funding source with credit applied cannot be deleted.

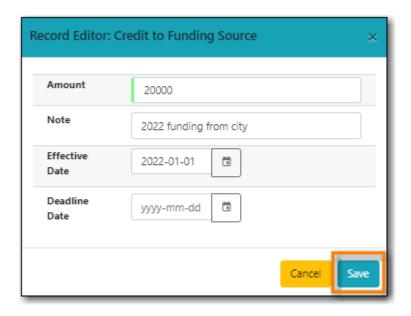
- 1. Go to Administration → Acquisitions Administration → Fund Administration.
- 2. Select the **Funding Sources** tab.
  - a. By default Evergreen filters so that only active funding sources display.



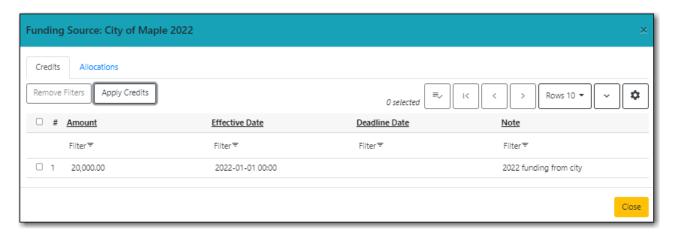
- 3. Click on the hyperlinked name of the funding source you would like to apply credit to.
- 4. On the **Credits** tab click **Apply Credits**.



- 5. Enter the amount to apply to this funding source.
- 6. Enter a note. This field is optional.
- 7. Enter an effective date if different from the current day.
- 8. Optionally, enter a deadline date by which the money must be spent.
- 9. Click Save.

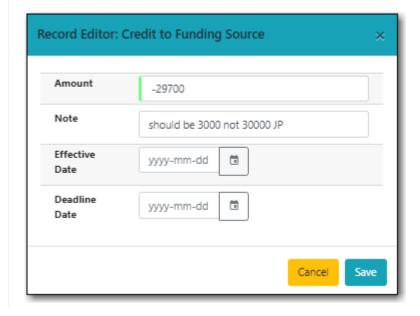


10. The **Credits** tab will update to reflect the credit applied.



11. Click **Close** to close the pop-up.

If an incorrect amount of credit is applied you can apply a negative credit to correct it. Co-op Support recommends including a note with explanation in these cases.



NOTE

#### 18.1.5. Allocate Credit to Funds - Funding Source Tab

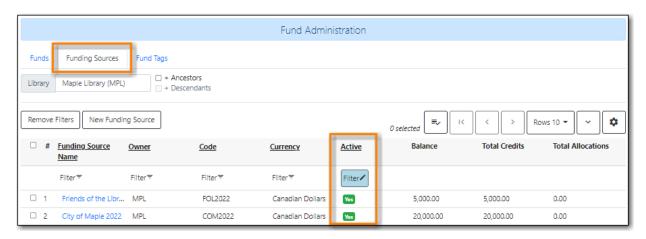
#### Sitka Training Video - Allocate Money to Funds (2:22)

Once you have set up your funds, credit can be allocated to them from your funding sources in two ways:

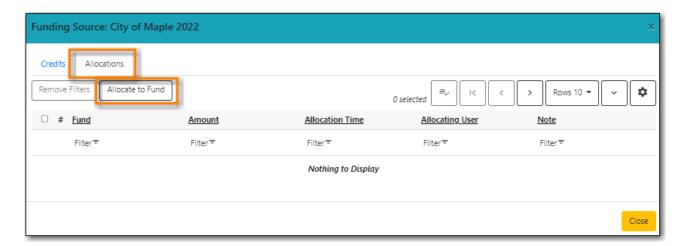
- 1. Allocate to Fund Funding Source Tab
- 2. Allocate to Fund Funds Tab

To allocate credit to your funds using the Funding Source Tab:

- 1. Go to Administration → Acquisitions Administration → Fund Administration.
- 2. Select the **Funding Sources** tab.
  - a. By default Evergreen filters so that only active funding sources display.

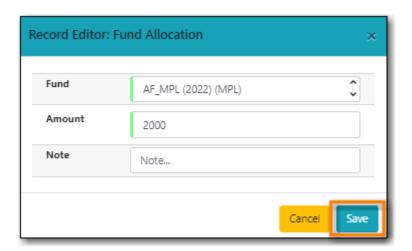


- 3. Click on the hyperlinked name of the funding source you'd like to allocate from.
- 4. Select the **Allocations** tab and click **Allocate to Fund**.

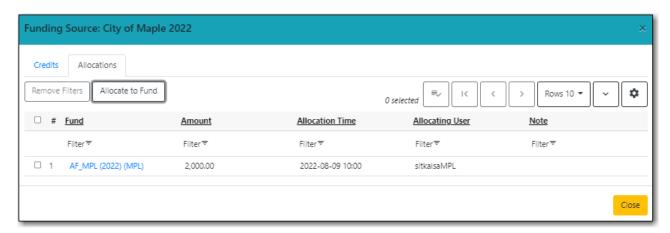


- 5. Select the fund you would like to allocate credit to.
  - a. Only active funds will display in the drop down menu.

- 6. Enter the amount that you would like to allocate.
- 7. Enter a note. This field is optional.
- 8. Click Save.



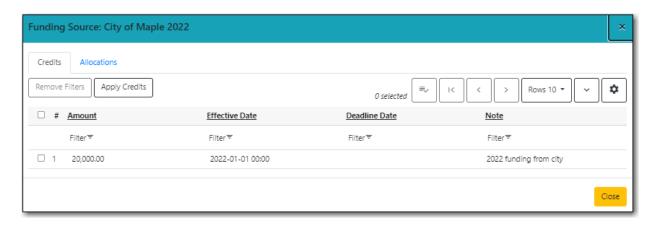
9. The **Allocations** tab will display all allocations made to funds out of this funding source. See Track Credits and Allocations for more information.



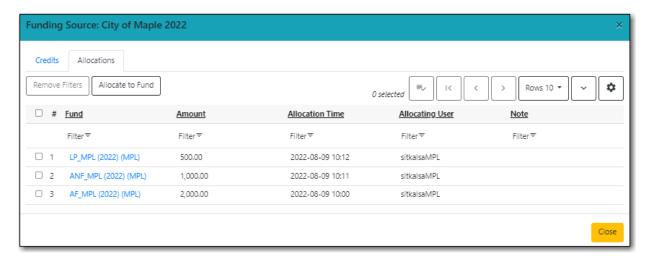
#### 18.1.6. Track Credits and Allocations

You can track credits to and allocations from for each funding source through the Funding Source Details pop up.

- 1. Go to Administration → Acquisitions Administration → Fund Administration.
- 2. Select the **Funding Sources** tab.
- 3. Click on the hyperlinked name of the funding source to open the Funding Source Details pop up.
  - a. **Credits** The Credits tab tracks all credits applied to the funding source.



b. **Allocations** - The Allocations tab tracks all allocations from the funding source to funds. Clicking on the hyperlinked fund name will open the Fund Details pop up in a new tab.



### **18.2. Funds**

Funds should be created for every budget you wish to track. For some libraries this may be a fund per individual collection; other libraries may only use one fund for all purchasing. Libraries may want to create funds specifically for non-bibliographic purchases, such as processing supplies, or for other charges such as charges for MARC records.

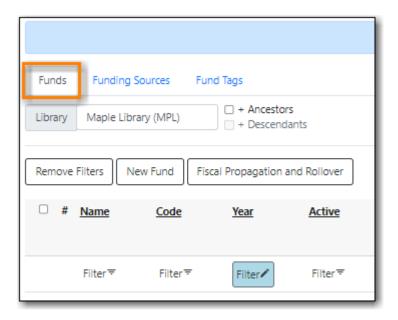
Multi-branch libraries may have a single set of funds for their entire system, a set of funds for each branch, or may use a combination of funds at the branch and system levels.

#### 18.2.1. Creating Funds

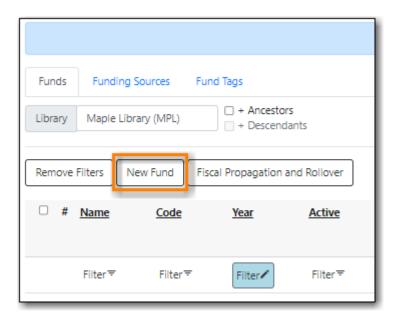
NOTE

Funds should be created when your library first starts using acquisitions and when you want to track a new budget. Funds for subsequent fiscal years are created automatically by Evergreen during the year end processes.

- 1. Go to Administration → Acquisitions Administration → Fund Administration.
- 2. Select the **Funds** tab.



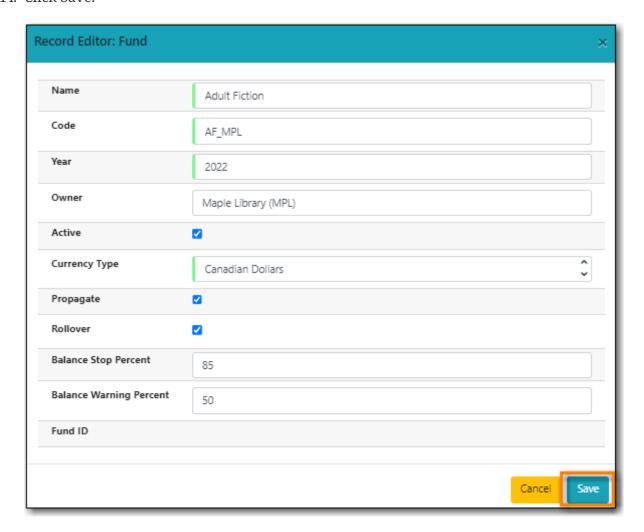
#### 3. Click New Fund.



- 4. Enter a name for the fund. There is no limit to the number of characters that can be entered in this field.
- 5. Create a unique code for the fund.
  - a. Please add your library short code to the end of all fund codes. For example, AF\_MPL
- 6. Enter a year for the fund. This can be a fiscal year or a calendar year. The format of the year is YYYY.
- 7. The fund owner will default to your workstation.
  - a. In a multi-branch system funds may be set to the top organizational unit, the organizational units for branches, or a combination.
- 8. The fund will be *Active* by default. You cannot make purchases from an inactive fund.
- 9. Select a currency type from the drop down menu. When a fund is applied to a line item or copy the price of the item will be encumbered in the currency associated with the fund.
- 10. Check the propagate box if you will want to propagate this fund. When you propagate a fund,

Evergreen creates a new fund for the following fiscal year with the same parameters as your current fund. All of the settings transfer except for the year and the amount of money in the fund. Propagation occurs during the fiscal year close-out operation.

- 11. Check the Rollover box if you would like to roll over remaining funds and/or encumbrances during the fiscal year close-out operation into the same fund for the next year.
- 12. Optionally, enter a Balance Stop Percent. The balance stop percent prevents you from making purchases when only a specified amount of the fund remains. For example, if you want the fund to stop purchases after 95% of the fund has been spent, then you would enter 95 in the field. When the fund reaches its balance stop percent, it will appear in red when you apply funds to line items.
  - a. If this field is left blank it is possible to overspend the fund.
  - b. The balance stop percent can be adjusted as needed throughout your fiscal year.
- 13. Optionally, enter a balance warning percent. The balance warning percent gives you a warning that the fund is low. You can specify any percent. For example, if you want to be warned when 50% of the fund has been spent, then you would enter 50 in the field. When the fund reaches its balance warning percent, it will appear in yellow when you apply funds to line items.
  - a. The Balance Warning Percent can be adjusted as needed throughout your fiscal year.
- 14. Click Save.



15. Your fund will be created. Repeat this process to create additional funds.

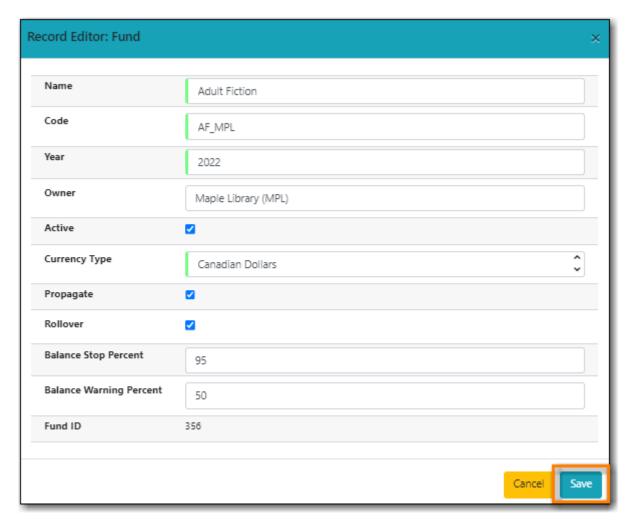
#### 18.2.2. Editing a Fund

Never edit the currency of an active in-use fund.

#### **CAUTION**

You also cannot edit the balance of your fund through the Edit function. A fund's balance must be adjusted by allocating monies to the fund or transferring monies to another fund.

- 1. Go to Administration → Acquisitions Administration → Fund Administration.
- 2. Select the Funds tab.
- 3. Double-click on the row you would like to edit. A pop-up box will appear in which you can edit the fields.
- 4. Make your changes and click **Save**.



5. Your fund will be updated.

#### **CAUTION**

If you load vendor records make sure you let your vendors know about any changes you make to fund codes that are used in their templates. If the fund code doesn't match between Evergreen and the \$f in the templates your MARC records will not load.

#### 18.2.3. Deleting a Fund

- 1. Go to Administration → Acquisitions Administration → Fund Administration.
- 2. Select the **Funds** tab.
- 3. Check the box of the fund you wish to delete.
- 4. From the **Actions** menu select **Delete Selected**.



5. The fund is deleted.

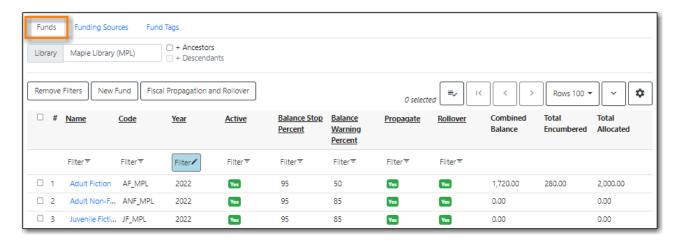
**NOTE** A fund can only be deleted if no credit has been allocated to it.

#### 18.2.4. Allocate to Funds - Funds Tab

#### Sitka Training Video - Allocate Money to Funds (2:22)

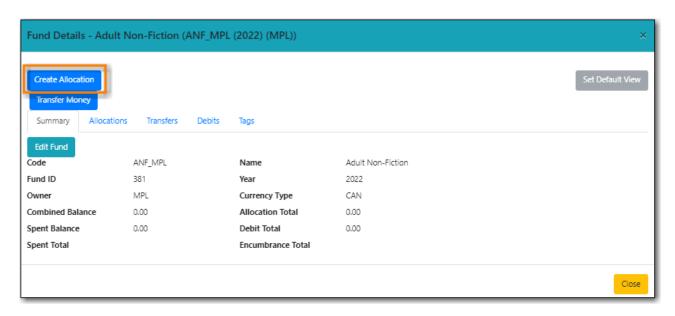
To allocate credits using the Fund Tab:

- 1. Go to Administration → Acquisitions Administration → Fund Administration.
- 2. Select the Funds tab.

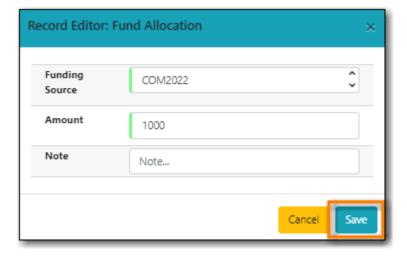


3. Click the hyperlinked name of the fund. The Fund Details pop up will appear.

4. Click Create Allocation.



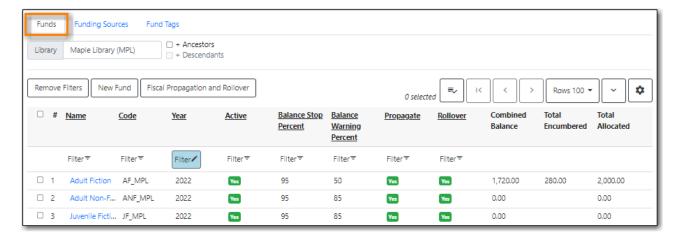
- 5. Choose the Funding Source from the drop down menu.
- 6. Enter the amount you would like to apply to the fund from the funding source.
- 7. Enter a note. (Optional).
- 8. Click Save.



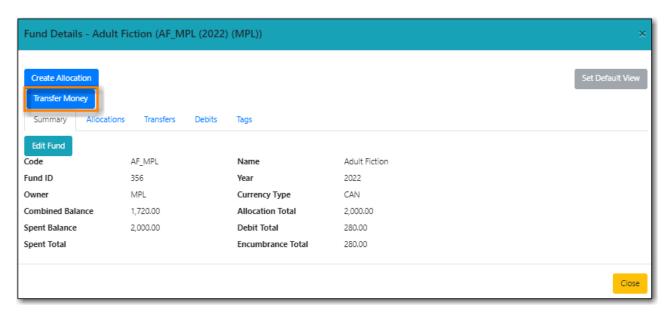
## 18.2.5. Transfer Money Between Funds

The credits that you allocate to funds can be transferred between funds if desired. The system tracks these transfers.

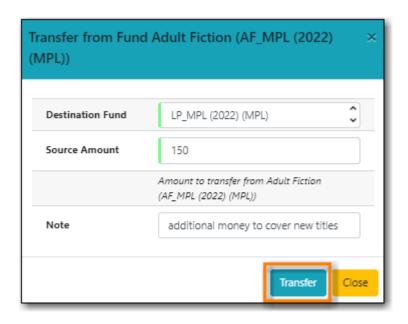
- 1. Select Administration → Acquisitions Administration → Fund Administration.
- 2. Select the **Funds** tab.



- 3. Click the hyper linked name of the fund. The Fund Details pop up will appear.
- 4. Click **Transfer Money**.



- 5. Enter the amount you would like to transfer.
- 6. From the drop down menu, select the code of the destination fund.
- 7. Enter a note. (Optional).
- 8. Click **Transfer**.

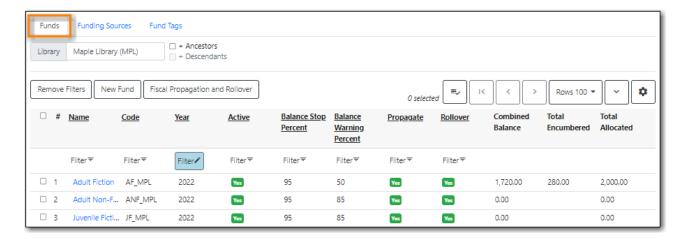


9. The money is transferred and the allocation balances of the funds are updated.

#### 18.2.6. Track Balances and Expenditures

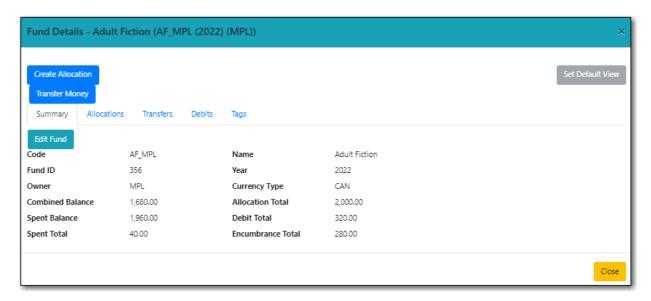
The Fund Details screen allows you to track a fund's balance, encumbrances, and amount spent.

- 1. Select Administration → Acquisitions Administration → Fund Administration.
- 2. Select the **Funds** tab.



- 3. Click the hyper linked name of the fund. The Fund Details screen will appear.
  - **Summary** The summary tab allows you to track the following:
    - *Combined Balance* The balance is calculated by subtracting both spent and encumbered funds from the total allocated to the fund.
    - Spent Balance This balance is calculated by subtracting only the funds that been invoiced, and so spent, from the total allocated to the fund. It does not included encumbrances.
    - *Spent Total* The total spent is calculated by adding the cost of all items that have been invoiced. It does not include encumbrances.
    - *Allocated Total* This amount is the total monies allocated from the Funding Source(s).

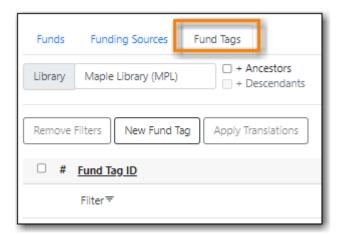
- Debit Total The total debits are calculated by adding together the total spent and total encumbered.
- *Encumbrance Total* The total encumbered is calculated by adding all the encumbrances. It does not include items that have been invoiced.
- Allocations The Allocations tab allows you to track credit allocated from funding sources, transfers to other funds, and transfers from other funds.
- **Transfers** The Transfers tab allows you to track money that is transfered between funds.
- Debits The Debits tab allows you to track all purchases made and monies encumbered against the fund.
- Tags The Tags tab allows you to add and delete fund tags. See Fund Tags.



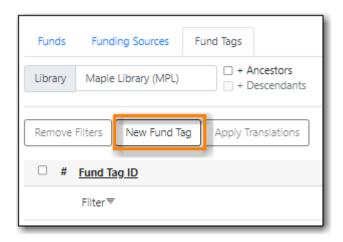
# 18.3. Fund Tags

#### 18.3.1. Creating a Fund Tag

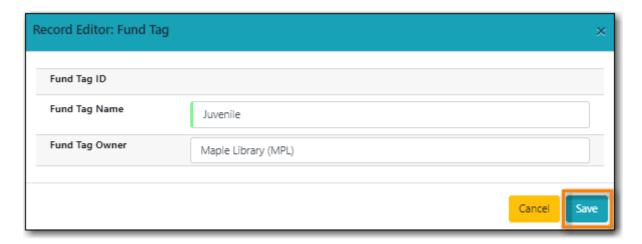
- 1. Select Administration → Acquisitions Administration → Fund Administration.
- 2. Select the **Fund Tags** tab.



#### 3. Click New Fund Tag.



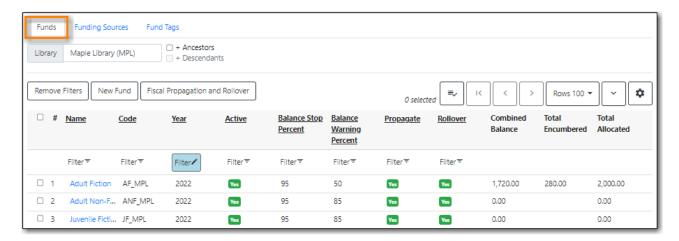
- 4. Enter a fund tag name.
- 5. Select the library or branch the fund tag will be used by as the Fund Tag Owner from the drop down menu.



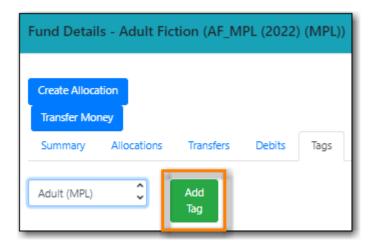
- 6. Click Save
- 7. The fund tag is created.

#### 18.3.2. Adding a Fund Tag to a Fund

- 1. Select Administration → Acquisitions Administration → Fund Administration.
- 2. Select the Funds tab.

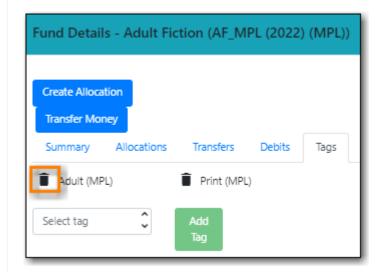


- 3. Click the hyperlinked name of fund you would like to add a tag to. The Fund Details screen will appear.
- 4. Click on the **Tags** tab.
- 5. Choose the tag from the drop down menu and click **Add Tag**.



6. The tag is added to the fund.

Tags can be removed from funds by clicking the trash can icon beside the tag.



NOTE

# Chapter 19. Acquisitions Year End

Adapted with permission from original material by the Evergreen Community

Sitka Training Video - Acquisitions Fiscal Year Close-out (Year End) (6:20)

Sitka Training Video - Acquisitions Fiscal Year Start (New Year) (5:42)

At the end of each fiscal year libraries need to run year end processes to close out the year.

#### 19.1. Year End Checklist

Libraries should review this checklist as they reach the end of their fiscal year in preparation for the year end processes.

- Resolve all pending purchase orders.
  - Search for pending purchase orders. Activate purchase orders for item you still wish to order. Delete duplicate purchase order or purchase order you don't want to activate.
- Run report Lines Items That Have Been Invoiced but not Received.
  - ∘ Template found in Sitka\_templates → Acquisitions → Line Items
- Mark as received all items physically received in the current fiscal year.
  - See Receive Line items.
- Invoice all items to be paid for in the current fiscal year.
  - See Invoices
- Save and Close all open invoices.
  - See Invoices Search.
- Run report Lines Items That Have Been Received but not Invoiced.
  - ∘ Template found in Sitka\_templates → Acquisitions → Line Items
- Verify the Funding Sources do not have a negative balance.
  - See Funding Sources
- Choose a date to run the year end process.
  - Libraries should NOT run year end between 9:30am and 11:00am PT as EDI invoices are retrieved by the system system during this period every morning.
- Implement an acquisitions year end freeze.
  - New orders should not be created while you are preparing for Year End.

# 19.2. Sitka's Acquisitions Year End Procedure

NOTE

If you run into difficulties at any point in this process please contact Support for assistance.

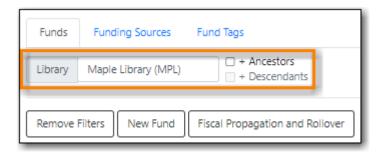
- 1. Prepare for year end using the Year End Checklist.
  - a. See Year End Checklist
- 2. Implement an acquisitions year end freeze.
  - a. An acquisitions freeze helps ensure that all debits and encumbrances are assigned to the correct fiscal year.
- 3. Run report Fund Report by Year for old fiscal year.
  - a. Template found in Sitka\_templates → Acquisitions → Funds
- 4. Complete a Dry Run to check that all necessary funds will be propagated for the new fiscal year.
  - a. See Dry Run
- 5. Perform the Fiscal Year Close-out Operation.
  - a. See Fiscal Year Close-out Operations
- 6. Run report Fund Report by Year for old and new fiscal year.
  - a. Template found in Sitka\_templates → Acquisitions → Funds
- 7. Use the fund reports to confirm that the encumbrances and spent totals for the funds in the old and new fiscal years are correct.
  - a. Libraries should see zero encumbrances in their old fiscal year and negative balances in their new fiscal year.
- 8. Create new funding source(s) and allocates credit to the funding source(s).
  - a. See Creating Funding Sources and Applying Credit.
- 9. Allocate money from the new funding source(s) into the new funds.
  - a. See Allocate Credit to Funds Funding Source Tab
- 10. Lift acquisitions year end freeze.
  - a. New orders can be created.

# 19.3. Fund Propagation and Rollover

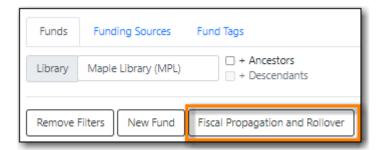
Before running the Fiscal Year Close-out Operation, a Dry Run can be performed to ensure that Close-out runs as expected.

#### 19.3.1. Dry Run

1. On the Funds tab, select the top level of your organization in the library selector.



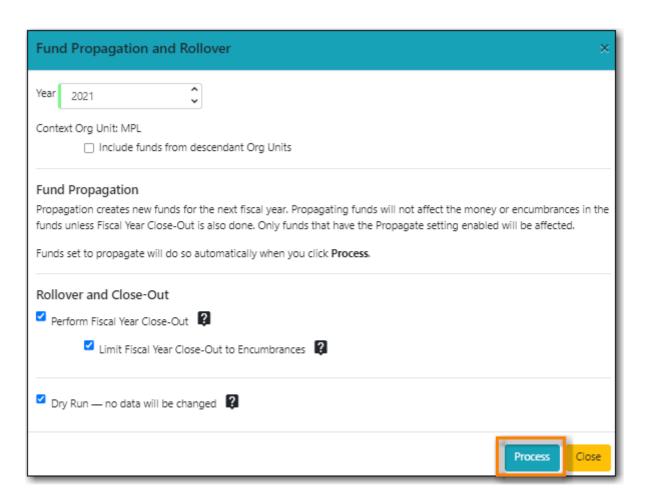
2. Click the **Fiscal Propagation and Rollover** button.



- 3. From the **Year** drop down, choose the year for which you would like to perform the Fiscal Year Close-out Operation.
- 4. Multi-branch systems should check the box for Include funds for descendant Org Units.



- 5. Check the boxes applicable to your requirements for the close-out.
  - a. See Fiscal Year Close-out Operations
- 6. The box for **Dry Run** is checked by default.
- 7. Click **Process**.



8. Evergreen will temporarily create the new funds and give details about what changes would be made.



**NOTE** No changes are actually made to the system when doing a Dry Run.

#### 19.3.2. Fiscal Year Close-out Operations

The Year End Close-out Operation allows you to deactivate funds for the current year and create analogous funds for the next year. It transfers encumbrances to the analogous funds.

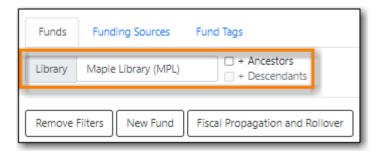
Choose **ONE** of the following options for Fiscal Year Close-out

- 1. Propagation Only Create analogous funds for the next year.
- 2. Rollover Encumbrances Only Create analogous funds for the next year and rollover

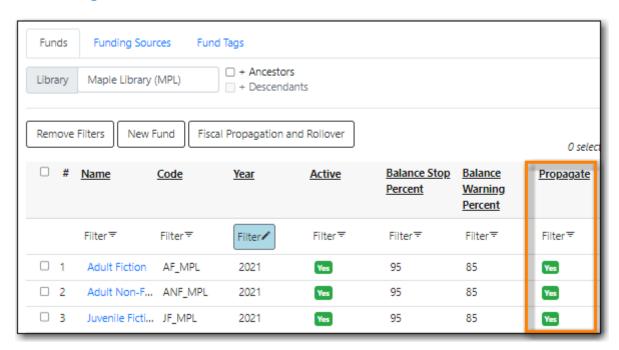
encumbrances.

#### **Propagation Only**

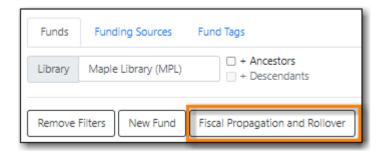
1. On the Funds tab, select the top level of your organization in the library selector.



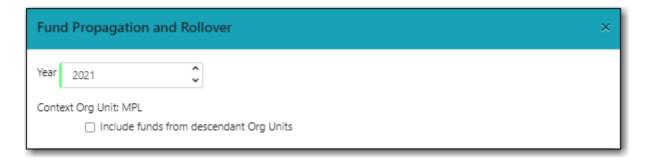
- 2. **Propagate** must be set to YES for every fund that will be propagated.
  - a. See Creating Funds for information on these check boxes.



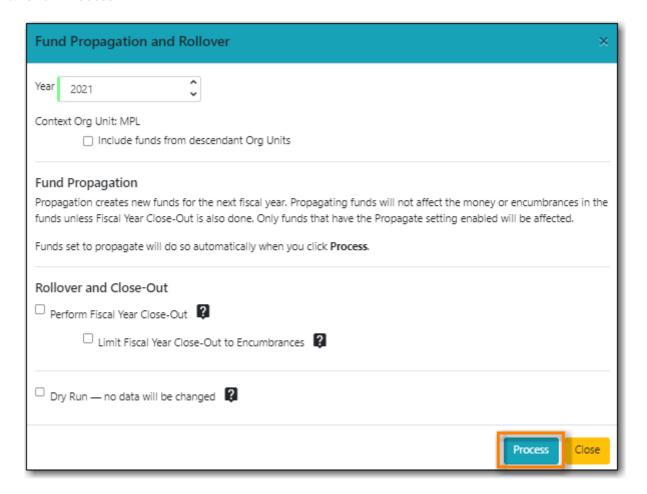
3. Click the **Fiscal Propagation and Rollover** button.



- 4. From the **Year** drop down, choose the year for which you would like to perform the Fiscal Year Close-out Operation.
- 5. Multi-branch systems should check the box for **Include funds for descendant Org Units**.



6. Click Process.



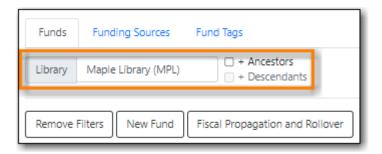
7. Evergreen will create new funds, increasing the year by one, for all the funds in the year you selected that have **Propagate** set to YES; no money or encumbrances are moved. Evergreen will display a summary of the changes.



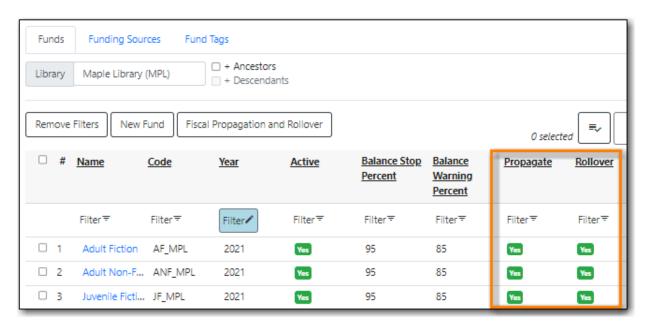
8. Click **Close** to return to the Funds tab.

#### Rollover Encumbrances Only

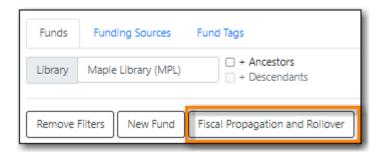
1. On the Funds tab, select the top level of your organization in the library selector.



- 2. **Propagate** must be set to YES for every fund that will be propagated.
- 3. Rollover must be set to YES for every fund where the encumbrances should be rolled over.
  - a. See Creating Funds for information on these check boxes.



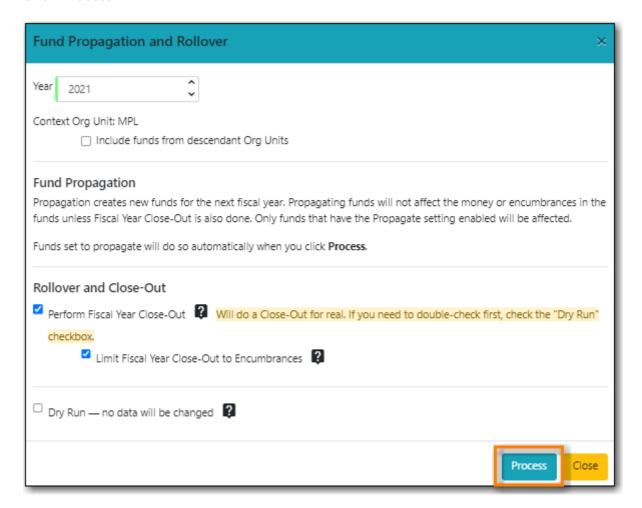
4. Click the Fiscal Propagation and Rollover button.



- 5. From the **Year** drop down, choose the year for which you would like to perform the Fiscal Year Close-out Operation.
- 6. Multi-branch systems should check the box for Include funds for descendant Org Units.



7. Click Process.



8. Evergreen will create new funds, increasing the year by one, for all the funds in the year you selected that have **Propagate** set to YES. Encumbrances will be moved to the new funds for every fund where the **Rollover** box was checked. The old funds will be de-activated. Evergreen will display a summary of the changes.



9. Click **Close** to return to the Funds tab.

# **Reporting on Acquisitions**

# **Chapter 20. Acquisitions Reports**

Acquisitions report templates can be found in the Acquisitions sub folder in the Sitka templates shared folder.

#### 1. Click Administration → Reports → Shared Folders → Sitka Templates → Acquisitions

- Line items received but not invoiced.
  - Shows you line items which have been marked as received, but have not yet been invoiced.
- Line items invoice but not received.
  - Shows you line items which have been marked as invoiced, but have not yet been received.
  - This one is particularly important for sites which receive EDI invoices
- Line Items with the Status of On-order
  - This template will produce a report of all line items with the status of on-order.
- Fund Report by Year
  - This report will display your budget (total allocated), amount of money encumbered, amount of money spent, and current money available (after spent and encumbered) for all of the funds for your library for the specified year.
- Claim Ready Items
  - This report will show you claim ready items

# **Administration**

# Chapter 21. Permissions

# 21.1. Acquisitions Permission Groups

There are four Acquisitions Permission Groups: Basic Selector, Advanced Selector, Purchaser, Administrator. These permission groups are applied in addition to a staff member's current permissions group.

#### Basic Selector

- Use the Acquisitions General Search
- Create, merge, clone, and delete selection lists
- · Add line items to a selection list
- · View and use selection lists created by another user
- Create brief MARC records
- Perform a MARC Federated Search
- · Add copies, alerts, and notes to line items
- · Apply funds to copies and line items on a selection list
- · Link line items to bibliographic records in the catalogue
- Mark line items selector-ready and/or order-ready
- View, but not create, purchase orders
- View fund summaries for the current year for the location the workstation is registered to

#### Advanced Selector

- Basic Selector permissions
- View fund summaries for multiple years and location
- Create, edit, delete funds
- · View debits associated with a fund
- Transfer money between funds

#### Purchaser

- Advanced Selector permissions
- · Apply distribution formulas to line items
- Create, view, rename, print, and activate purchase orders
- Add notes and charges to purchase orders
- Receive and un-receive purchase orders, line items, and copies
- View purchase order history
- Cancel purchase orders, line items, and copies

- Change a line item's claim policy
- Claim line items and copies
- · Print claim vouchers
- Create, view, print, and close invoices
- Reopen invoices
- · Add charges to invoices
- Prorate charges across the funds on an invoice
- View, but not edit, providers
- View all invoices associated with a particular provider

#### Administrator

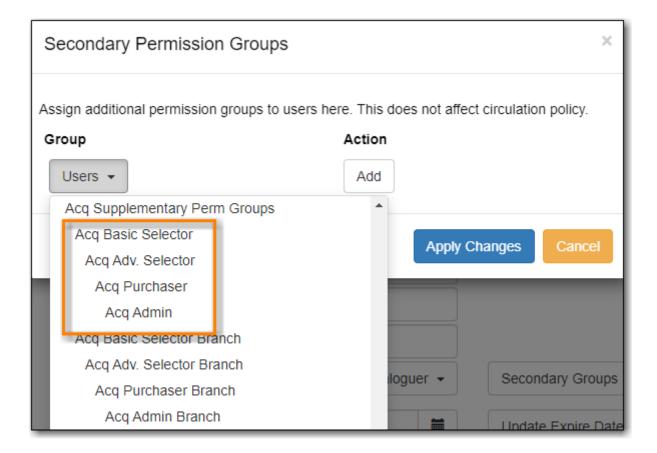
- Selector and purchaser permissions
- Create, edit, and delete funding sources
- Allocate credit to funding sources
- Create, edit, and delete funds
- Allocate credit from funding sources to funds
- Create, edit, and delete providers
- Update a variety of Library Editor Settings
- Create distribution formulas
- Create line item alerts
- · Assign acquisitions permission groups to other staff members

# 21.2. Granting Acquisitions Permissions

Users with the Acquisitions Administrator permissions can grant the Basic Selector, Advanced Selector or Purchaser permission to other users. The Administrator permissions can only be granted by Sitka Staff.

#### **Grant Acquisitions Permissions**

- 1. Open the account of the user you wish to grant acquisitions permissions to.
- 2. Click Edit.
- 3. Click **Secondary Groups**
- 4. From the drop down menu select one of the Acq Supplementary Perm Groups (Basic Selector, Advanced Selector or Purchaser).



- 5. Click Add.
- 6. Click **Save** in the pop-up.
- 7. Click **Save** in the patron account.

#### Remove Acquisitions Permissions

- 1. Open the account of the user you wish to remove acquisitions permissions from.
- 2. Click Edit.
- 3. Click **Secondary Groups**
- 4. Click **Delete** beside the permission group you would like to remove.
- 5. Click **Save** in the pop-up.
- 6. Click **Save** in the patron account.

NOTE

Acquisitions permissions groups only function as secondary groups. If an acquisitions permission group is set as a user's Main (Profile) Permission Group, that user will be unable to login to Evergreen.

# Chapter 22. Acquisitions Settings in the Library Settings Editor

Several settings in the Library Settings Editor pertain to functions specific to the Acquisitions Module. They have been grouped into three categories:

- Acquisitions Settings General
- Acquisitions Settings Load MARC Order Records Defaults
- Acquisitions Settings Load MARC Order Records Defaults Not in Use

To update these settings go to **Administration** → **Local Administration** → **Library Settings Editor**. You must have both local system administrator and acquisitions administration permissions.

Table 4. Acquisitions Settings - General

Setting	Description	Data type	Edited by	Notes
Default circulation modifier	Enter the circulation modifier that you would be like to be applied to items that are created in the Acquisitions Module if no circulation modifier is specified.	Selection List	LSA and Acq Admin	
Default copy location	Select the copy location that you would like to be applied to items that are created in the Acquisitions Module if no copy location is specified.	Selection List	LSA and Acq Admin	

Setting	Description	Data type	Edited by	Notes
Default owning library for autocreated line item items	The default owning library to set when line item items are autocreated because the provider's default copy count has been set. This applies if the "How to set default owning library for autocreated line item items" setting is set to "use_setting".	Org Unit	LSA and Acq Admin	
Fund Spending Limit for Block	When the amount remaining in the fund, including spent money and encumbrances, goes below this percentage, attempts to spend from the fund will be blocked.	Number	LSA and Acq Admin	
Fund Spending Limit for Warning	When the amount remaining in the fund, including spent money and encumbrances, goes below this percentage, attempts to spend from the fund will be blocked.	Number	LSA and Acq Admin	

Setting	Description	Data type	Edited by	Notes
How to set default owning library for auto-created line item items	Strategy to use when setting the default owning library for line item items that are auto-created due to the the provider's default copy count being set. Valid values are "workstation" to use the workstation library, "blank" to leave it blank, and "use_setting" to use the "Default owning library for auto-created line item items" setting. If not set, the workstation library will be used.	Text	LSA and Acq Admin	
Initial status for received items	Allows staff to designate a custom copy status on received lineitems.	Selection List	LSA and Acq Admin	
Rollover Distribution Formulae Funds	When year end processes run the funds specified in distribution formulae roll over to the new fiscal year.	True/False	LSA and Acq Admin	

Setting	Description	Data type	Edited by	Notes
Rollover encumbrances only	This setting controls whether money and encumbrances or just encumbrances are rolled over when performing the Fiscal Year Close-out Operation.	True/false	LSA and Acq Admin	
Set copy creator as receiver	When receiving a copy in acquisitions, set the copy "creator" to be the staff that received the copy	True/False	LSA and Acq Admin	
Temporary barcode prefix	The temporary barcode prefix must be entered as your library code preceded by the letter A. This prevents conflicts between the libraries using acquisitions.	Text	LSA and Acq Admin	
Temporary call number prefix	Enter a temporary call number prefix for items that are created in the Acquisitions Module.	Text	LSA and Acq Admin	
Delete bib if all copies are deleted via Acquisitions lineitem cancellation.	This means when a line item is cancelled, if there are no longer copies at any library attached to the bibliographic record, the bibliographic record will be deleted	True/False	Sitka Support	Default TRUE

Table 5. Acquisitions Settings - Load MARC Order Records Defaults

Setting	Description	Data type	Edited by	Value to be Used
Upload Create PO	Create a purchase order by default during ACQ file upload	True/False	LSA and Acq Admin	TRUE
Upload Default Match Set	Default match set to use during ACQ file upload	Selection List	LSA and Acq Admin	SitkaMatch
Upload Default Merge Profile	Default merge profile to use during ACQ file upload	Selection List	LSA and Acq Admin	Merge Using EXISTING Record
Upload Import Non Matching by Default	Import non- matching records by default during ACQ file upload	True/False	LSA and Acq Admin	TRUE
Upload Merge on Best Match by Default	Merge records on best match by default during ACQ file upload	True/False	LSA and Acq Admin	TRUE

#### NOTE

The below settings are not used in Sitka's Evergreen either due to our requirements for loading brief on order records or because the setting causes significant issues when used.

Table 6. Acquisitions Settings - Load MARC Order Records Defaults Not in Use

Setting	Description	Data type	Edited by	Notes
Upload Activate PO	Activate the purchase order by default during ACQ file upload	True/False	Sitka	Not used as staff should always double check purchase orders before activating them.
Upload Default Insufficient Quality Fall-Thru Profile	Default low- quality fall through profile used during ACQ file upload	Selection List	Sitka	This is not currently used by Sitka.
Upload Default Min. Quality Ratio	Default minimum quality ratio used during ACQ file upload	Number	Sitka	This is not currently used by Sitka.

Setting	Description	Data type	Edited by	Notes
Upload Default Provider	Default provider to use during ACQ file upload	Text	Sitka	Not used as staff need to set the provider or select the appropriate template to ensure the purchase order is created for the correct provider.
Upload Load Items for Imported Records by Default	imported records	True/False	Sitka	Not used as it creates items in the catalogue for purchase orders that may never be activated and those items must be manually deleted by library staff.
Upload Merge on Exact Match by Default	Merge records on exact match by default during ACQ file upload	True/False	Sitka	Not used for brief on order records.
Upload Merge on Single Match by Default	Merge records on single match by default during ACQ file upload	True/False	Sitka	Not used for brief on order records.

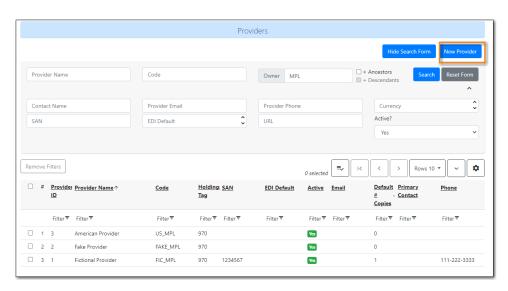
# Chapter 23. Providers

Providers must be created in the acquisitions module before users can create purchase orders for providers.

Sitka's Evergreen Acquisitions Video - Providers Search (1:48)

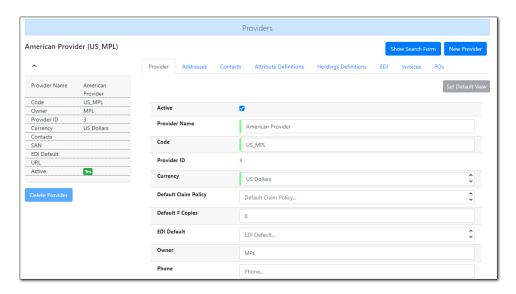
## 23.1. Create a Provider

- 1. Click Acquisitions → Provider Search
- 2. Click New Provider.



- 3. Enter the Provider Name.
- 4. Create a unique code for the provider.
  - a. This code is used throughout the acquisitions module to identify the provider.
  - b. We recommend that libraries add their library short code ex. ULS\_MPL
- 5. Choose a currency from the drop down menu.
- 6. Select a default **Claim policy** from the drop down menu. (Optional)
  - a. The default claim policy associated with each provider is automatically assigned to line items and copies purchased from the provider.
  - b. Choose the policy that best describes the policy you use with the provider. The default policy does not need to cover all possible situations as it is possible to override with a different policy at the time of the claim.
- 7. Enter the default number of copies for the provider.
  - a. When line items are added to purchase orders for this provider the default number of copies will be automatically created.

- 8. Do NOT select an EDI default from the drop down menu. Leave this field blank. EDI defaults must be created after the provider and then linked. Refer to Create an EDI Account for details.
- 9. Choose an owner from the drop down menu.
- 10. In the URL field, enter the web address for the provider's website.(Optional)
- 11. In the SAN field, enter the seven digit Standard Address Number for your provider.
  - a. This field is required if EDI will be used with the provider.
- 12. If prepayment is required to purchase from this provider, check the box adjacent to Prepayment Required.
- 13. Click Save



14. After you save the provider profile, the screen reloads so that you can save additional information about the provider. You can also access this Provider Details screen by double clicking the provider name on the Providers screen. The tabs on the Provider Details screen allow you to add a provider address, provider contacts, attribute definitions, and holdings subfields. You can also view invoices and POs associated with the provider on the Provider Details screen.

A provider's address appears on printed purchase orders for that provider. Additional addresses can be added to the provider profile for providers with multiple offices.

#### Add an Address

- 1. Open the provider you would like to add an address to.
- 2. Go to the Addresses tab.
- 3. Click New Provider Address. A pop-up will appear.
- 4. Enter a name for the address in the Address Type field.
- 5. Fill in the address details. Required fields are:
  - a. Street 1
  - b. City
  - c. State

- d. Country
- e. Post Code
- f. Check the box adjacent to Is Valid?
- 6. Click Save.

The names of contacts and their specific contact details can be added to providers.

#### Add a Contact

- 1. Open the provider you would like to add a contact to.
- 2. Click the Provider Contacts tab.
- 3. Click New Provider Contact. A pop-up will appear.
- 4. Enter the name of the contact, the contact's role, email, and phone number in the respective fields.
- 5. Click Save.

#### Add an Address to a Contact

- 1. Addresses can be attached to specific contacts.
- 2. Open the Provider Contact tab.
- 3. Click New Contact Address further down the page. A pop-up will appear.
- 4. In the Type field, enter the type of address for your contact.
- 5. From the Contact drop down menu select the ID number of your contact.
- 6. Fill in the address details. Required fields are:
  - a. Street 1
  - b. City
  - c. State
  - d. Country
  - e. Post Code
  - f. Check the box adjacent to Is Valid?
- 7. Click Save.

### 23.2. Edit Provider

Provider information can be updated at any time.

- 1. Click **Acquisitions** → Provider Search.
- 2. If needed use the Filter to locate the desired provider.
- 3. Double Click the provider you would like to edit.
- 4. Make your changes.
- 5. Click Save.

### 23.3. Delete Provider

NOTE

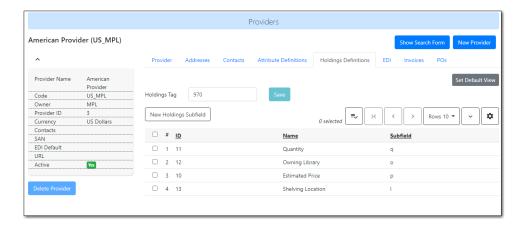
You can only delete providers if no purchase orders have been assigned to them.

Before a provider can be deleted any additional addresses, contacts, attribute definitions, and holdings subfields must be deleted first. You are then able to delete the provider on the Provider List page by checking the box adjacent to the provider's name and clicking Delete Selected.

## 23.4. Holding Definitions

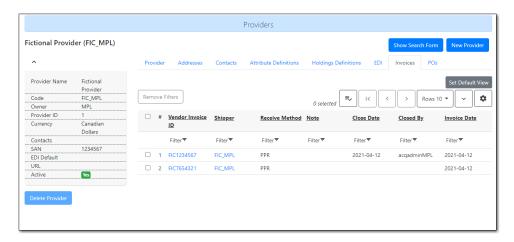
Holding subfields are used with a **970 Holdings Tag** to allow you to upload holdings information with your MARC file uploads.

- 1. Retrieve a provider.
- 2. Open the Holding Definitions tab.
- 3. Specify the Holdings Tag
- 4. Click Save
- 5. Click **New Holdings Subfield**. A pop-up will appear.
- 6. In the Name field, select the name for your holding subfield.
- 7. In the Subfield field, enter your subfield.
  - a. The holdings subfields in use by Sitka are:
    - i. b: Barcode
    - ii. c: Call Number
    - iii. m: Circulation Modifier
    - iv. 1: Shelving Location
    - v. e: Estimated Price
    - vi. f: Fund Code
    - vii. n: Note
    - viii. o: Owning Library
      - ix. q: Quantity
  - b. The subfields used will depend on your provider, but \$0 must always be used.
- 8. Repeat these steps to add all subfields included in your vendor records



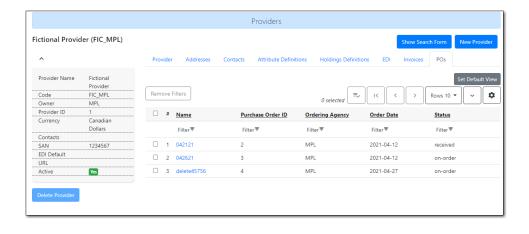
### 23.5. View a Provider's Invoices

- 1. Retrieve a provider.
- 2. Open the Invoices tab.
- 3. All invoices for the provider will display.
- 4. You can click on the hyperlinked name of an invoice to view it.



### 23.6. View Purchase Orders

- 1. Retrieve a provider.
- 2. Open the POs tab.
- 3. All purchase orders for the provider will display.
- 4. Click on the hyperlinked name of a purchase order to view it.



## Chapter 24. Optional Administrative Set-up

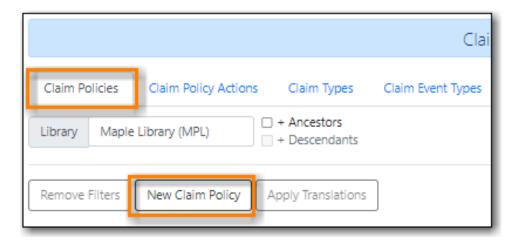
## 24.1. Claiming

#### 24.1.1. Claim Policies

Evergreen uses claim policies to compile a list of claim-ready items based on order date so that library staff can follow up with providers about items that haven't arrived as expected.

Creating a Claim policy

- 1. Click Administration → Acquisitions Administration → Claiming
- 2. On the Claim Policies tab click New Claim Policy.



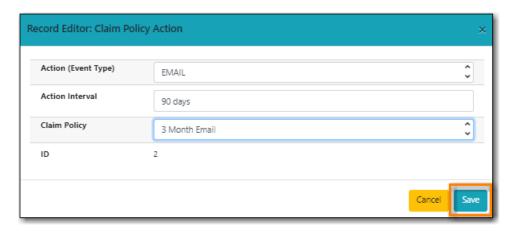
3. Enter a name, description, and owner for the policy and click Save.



- 4. On the **Claim Event Types** tab you can create additional event types if needed. Phone, Email, and Fax are currently set at the Sitka level.
- 5. On the Claim Policy Actions tab click New Claim Policy Action.



- 6. Select the claim policy name from the drop down.
- 7. Select the action to attach to this policy.
- 8. Enter the action interval to apply to this policy.
- 9. Click Save



NOTE

A default claim policy can be associated with a provider and is then automatically assigned to line items and copies purchased from that provider.

See Providers for the steps to add a default claim policy.

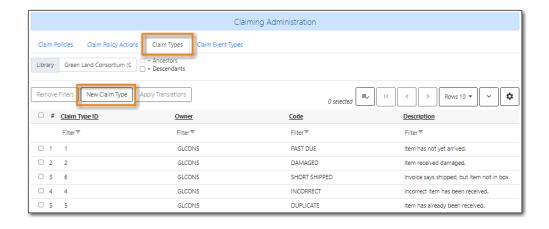
### 24.1.2. Claim Types

Claim types are used in the claiming process to indicate why an item needs to be claimed.

The following claim types have been set up for the consortium:

- PAST DUE Item has not yet arrived.
- DAMAGED Item received damaged.
- SHORT SHIPPED Invoice says shipped, but item not in box.
- INCORRECT Incorrect item has been received.
- DUPLICATE Item has already been received.

Library staff can create additional claim types by clicking **New Claim Types** on the **Claim Types** tab.



### 24.2. Distribution Formulas

Distribution formulas are intented for use in multi-branch systems to specify the number of copies that should be distributed to specific branches.

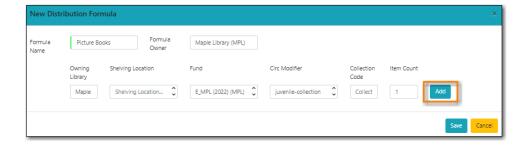
The formulas are also used for all libraries as line item templates with the batch updater on purchase orders. Formulas can be created and reused as needed.

#### 24.2.1. Creating a Distribution Formula

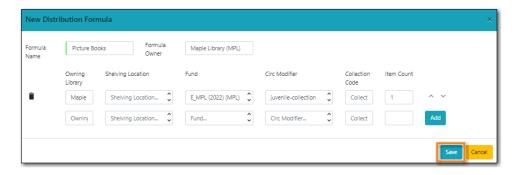
- 1. Click Administration → Acquisitions Administration → Distribution Formulas
- 2. Click New Distribution Formula.



- 3. Enter a formula name. There is no limit to the number of characters that can be entered in this field.
- 4. Choose a formula owner. The formula owner indicates the organizational units whose staff can use this formula.
- 5. Create your distribution formula/line item template using a combination of the following fields:
  - Owning Library
  - Shelving Location
  - Fund
  - Circ Modifier
  - Collection Code
- 6. In the **Item Count** field, enter the number of copies that should be added to the branch.
- 7. Click Add.

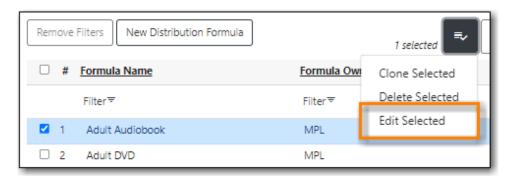


- 8. Multi-branch libraries can add lines for as many branches as you require.
- 9. Click Save.

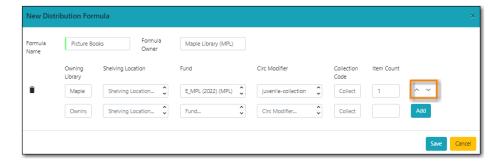


#### 24.2.2. Editing a Distribution Formula

- 1. Select Administration → Acquisitions Administration → Distribution Formulas.
- 2. Select the formula you want to edit and from the **Actions** menu choose **Edit Selected**.



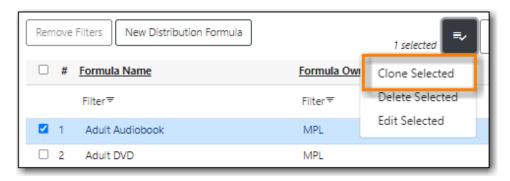
- 3. On the pop up you can add a new entry, edit an existing entry, or delete an existing entry using the trash can icon.
- 4. Use the arrows to re-order the entries.
  - a. When using a distribution formula the system will start at the top of the list and work down the list until it runs out of items. For example, if you are ordering five copies of a title and you apply a distribution formula with entries for seven branches (1 item each), only the first five branches will receive items.



5. Click **Save** after you've made your changes.

#### 24.2.3. Cloning a Distribution Formula

- 1. Select Administration → Acquisitions Administration → Distribution Formulas.
- 2. Select the formula you want to edit and from the **Actions** menu choose **Edit Selected**.



3. Make the necessary changes to your cloned formula, including updating the name, and click **Save**.

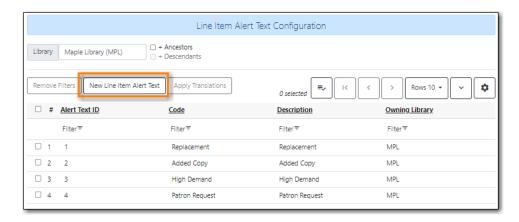
### 24.3. Line Item Alerts

Line item alerts are predefined text that can be added to line items on selection lists or purchase orders. Alerts can assist staff in the processing and cataloguing of items by alerting staff to the correct collection for the item or directing the item to a particular department. You can define the alerts from which the staff can choose.

Line item alerts in appear in a pop up box when the line item, or any of its copies, are marked as received.

#### 24.3.1. Create a Line Item Alert

- 1. Click Administration → Acquisitions Administration → Line Item Alerts
- 2. Click New Line Item Alert Text.



- 3. Create a code for your alert. There is no limit to the number of characters that can be entered in this field.
- 4. Create a description of your alert. There is no limit to the number of characters that can be entered in this field.
- 5. Select an owning library from the drop down menu. The owning library indicates the organizational unit(s) whose staff can use this alert.
- 6. Click Save.



7. To view your alerts make sure the library selector is set to your library. Multi-branch libraries may want to set this at the system level and check the box for Descendants.



## 24.4. Electronic Data Interchange (EDI)

Electronic Data Interchange (EDI) accounts are used to electronically send purchase orders and receive invoices from providers.

*EDI* is set up for the following providers:

- CVS
- United Library Services ULS
- Whitehots

#### 24.4.1. Standard Address Number (SAN)

A Standard Address Number (SAN) is a unique 7 digit number that identifies a library or a provider. Please contact Co-op Support if your library does not already have a SAN.

For EDI to work your library must have a SAN and each of your providers must supply you with their SAN.

#### **Library SAN**

Your Library SAN is stored in your Org Unit settings.

Enter a Library's SAN

- 1. In Evergreen select Administration → Server Administration → Organizational Units.
- 2. Find your library from the tree on the left side of the page and click on it to open the settings.
- 3. Multi-branch library systems will see an entry for each branch but should select their system rather than a specific branch.
- 4. Click on the Address tab.
- 5. Click on the Mailing Address tab.
- 6. Enter your library's SAN in the field labeled SAN.
- 7. Click Save.

**NOTE** These steps only need to be done once per library.

#### **Provider SAN**

Enter a Provider's SAN

- 1. In Evergreen select Administration → Acquisitions Administration → Providers.
- 2. Double click on the line for the provider you would like to edit.
- 3. Enter your provider's SAN in the field labeled SAN.
- 4. Click Save.

**NOTE** These steps need to be repeated for every provider with which EDI is used.

#### 24.4.2. Create an EDI Account

**TIP** You must create your provider before you create an EDI account for the provider.

Contact your provider requesting information for EDI set up.

Most providers will send you:

- Host
- Username
- Password
- Path
- Incoming Directory
- Provider's SAN

Some providers will send additional account information that goes into the Account, Vendor Account Number, and/or Vendor Assigned Code fields.

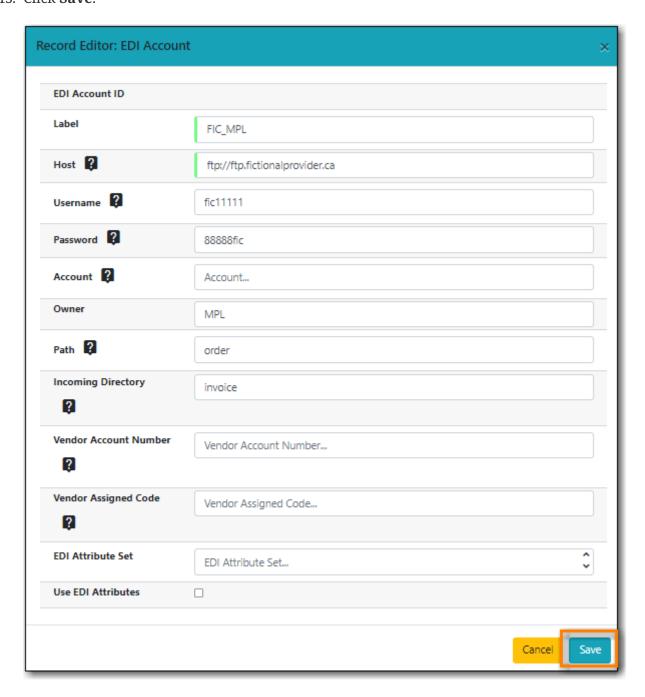
#### Create an EDI Account

- 1. Click Administration → Acquisitions Administration → Providers.
- 2. Select the provider you would like to create an EDI account for from the list.
- 3. Click on the EDI tab and click New EDI Account.



- 4. A pop-up will appear.
- 5. In the Label field, enter a name for the EDI account.
  - a. The name should be entered as PROVIDERCODE\_LIBRARYCODE. This enables Co-op Support to easily identify the owning library of the EDI account when troubleshooting.
- 6. In the Host field, enter the requisite FTP or SCP information supplied by your provider.
- 7. In the Username field, enter the username supplied by your provider.
- 8. In the Password field, enter the password supplied by your provider.
- 9. Select your library as the Owner from the drop down menu. Multi-branch libraries should select their top level organizational unit.
- 10. In the Provider field, enter the code used in Evergreen for your provider.
- 11. In the Path field, enter the path supplied by your provider.
- 12. In the Incoming Directory field, enter the incoming directory supplied by your provider.
- 13. If your provider supplies it, enter the relevant information in the Account, Vendor Account Number, and/or Vendor Assigned Code fields

- 14. Ensure the box for **Use EDI Attributes** is unchecked.
- 15. Click Save.



### 24.4.3. View EDI Messages

The EDI Messages screen displays all incoming and outgoing messages between the library and the provider.

View EDI Messages

- 1. Click Administration → Acquisitions Administration → EDI Messages
- 2. The messages will display. Use the column headers to sort.

### 24.5. Enhanced On Order records

#### 24.5.1. Enhanced On Order Records

Enhanced On Order Records include holdings information (quantity, owning library, shelving location & circulation modifier) in a 9xx field. After you place an order on your vendor's website a file of brief MARC records with holdings information will be available for the titles you ordered.

#### 24.5.2. Shelf Ready Items

In addition to everything you get with Enhanced On Order Records, Shelf Ready Items arrive at your library with their processing done and ready for your patrons to use. When Shelf Ready Items are sent to your library a file of matching full MARC records are sent to the Co-op for loading. These full records include the barcodes for your items. When you physically receive the items all you need to do is check them in and then shelve them.

There are additional costs for Shelf Ready Items

Admin The following setup must be completed in order to complete this workflow.

The line item templates are created on the provider's website. Contact Co-op Support if you are interested in ordering Shelf Ready Items.

A 970 holdings tag is set up in the provider's record.

The 970 holdings tag is set up with the actual provider to contain the following subfields:

m: circ modifier

l: copy location

e: estimated price

f: fund code

o: owning library

q: quantity

The subfields used will depend on the provider. \$0 must always be used.

An EDI Account is set up to send orders and receive invoices

# Sitka's Acquisitions Defaults

## Chapter 25. Currencies and Exchange Rates

## 25.1. Currency Types

Currency types are assigned to funds, funding sources, and providers in the administrative module. When a fund is applied to a copy or line item for purchase, the item will be purchased in the currency associated with that fund.

Sitka's Currency Defaults

- · Canadian Dollars
- · U.S. Dollars
- European Euros
- U.K. Pounds Sterling
- Australian Dollars
- · New Zealand Dollars
- Swiss Franc

## 25.2. Exchange Rates

Exchange rates define the rate of exchange between currencies. Evergreen uses these exchange rates only for certain situations.

- When the currency of the fund that is used for the purchase is different from the currency of the provider, as listed in the provider's profile, Evergreen will use the exchange rate and the estimated price to calculate the amount to encumber for the item in the currency of the fund and debit the fund accordingly.
- When money is transferred between funds that use different currency types Evergreen will automatically use the exchange rate to convert the money to the currency of the receiving fund.
- When money is allocated from a funding source to a fund that uses a different currency types Evergreen will automatically use the exchange rate to convert the money to the currency of the receiving fund.

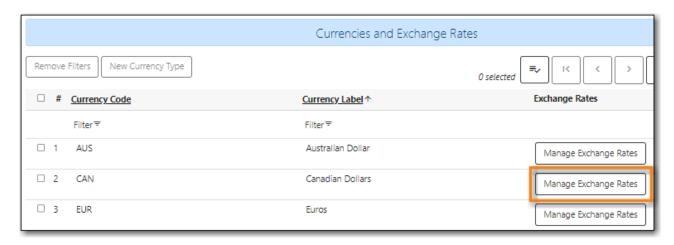
Exchange rates are maintained beween Canadian dollars and the other currencies set in Evergreen.

#### **NOTE**

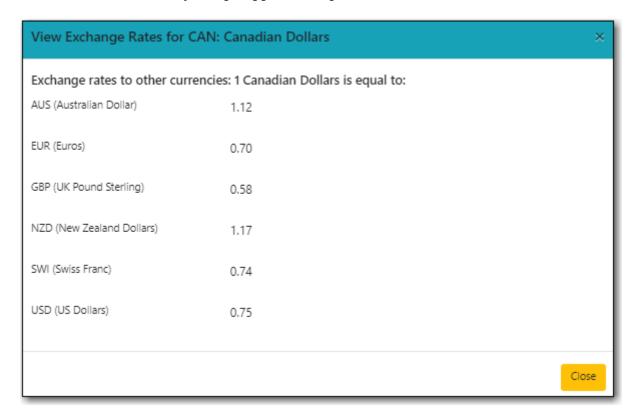
Co-op Support updates the exchange rates on the first business day of each month using the Google Currency Converter.

To view the current exchange rates in Evergreen:

- 1. Go to Administration → Acquisitions Administration → Currencies and Exchange Rates.
- 2. Click on Manage Exchange Rates for Canadian Dollars.



3. The pop up will display the exchange rates currently being used. Exchange rates apply to the entire consortium so only Co-op Support can update them.



## **Chapter 26. Cancel Reasons**

You must choose a Cancel Reason if a copy, line item or purchase order is cancelled. The most common cancel reasons have been set in the Acquisitions Module.

Suspend or delay a purchase and keep debits

· Delayed: Damaged

• Delayed: Backordered

• Delayed: Delivered But Lost

Delayed: Postponed

• Delayed: Reprint under consideration

Cancel a purchase and release debits

• Canceled: Account cancelled

· Canceled: Already delivered

Canceled: Already owned

· Canceled: Canceled order

· Canceled: Discontinued

· Canceled: Duplicate

• Canceled: Duplicate order

• Canceled: Incorrect order

· Canceled: Invalid ISBN

Canceled: Items blocked from crossing border

• Canceled: Lost goods

• Canceled: Miscellaneous

• Canceled: Never received

Canceled: No longer available

· Canceled: No longer needed

• Canceled: Not found

• Canceled: Not in process

• Canceled: Not in stock

· Canceled: Out of business

· Canceled: Out of print

• Canceled: Out of stock indefinitely

• Canceled: Overbudget

• Canceled: Provider will not fill order

• Canceled: Publication cancelled

• Canceled: Quantity change

• Canceled: Repriced

• Canceled: Unauthorized order

• Canceled: Wrong author

• Canceled: Wrong edition

• Canceled: Wrong provider

• Canceled: Wrong title

## Chapter 27. Invoice Item Types

Invoice Item Types allow you to enter additional charges on a purchase order or invoice.

Charges for bibliographic items are listed separately from these additional charges on a purchase order or invoice.

Invoice Item Types are either set to Prorate = TRUE or Prorate = FALSE. When the **Prorate** button is selected on an invoice, the system will prorate any charges where Prorate = TRUE. This means that payment for the Invoice Item Type will be divided by all the funds in use on the invoice in proportion to the amount being spent by each fund on the invoice.

Sitka's Invoice Item Type Defaults

- Access Fee (f)
- Blanket Order (f)
- Cataloguing Charge (f)
- Direct Purchase (f)
- GST (No Prorate) (f)
- Goods and Services Tax (t)
- Handling Charge (t)
- Harmonized Sales Tax (t)
- Import Fee (t)
- Lamination fee (t)
- Lamination fee No Prorate (f)
- Misc No Prorate (f)
- Non-library Item (f)
- PST (No Prorate) (f)
- Processing Fee No Prorate (f)
- Processing Fee Prorate (t)
- Provincial Sales Tax (t)
- Refund (f)
- Serial Subscription (f)
- Serial Supplemental Charges (f)
- Shipping Charge (t)
- Tax (t)

**NOTE** 

A (t) indicates that the charge is proratable, a (f) indicates that it is not.

## **Chapter 28. Payment Methods**

Invoice payment methods are the ways you pay your providers for your purchases. The Invoice Payment Methods appear as a drop down menu in the invoice payment method field on the invoice.

The most common invoice payment methods have been set in the Acquisitions Module.

Sitka's Invoice Payment Method Defaults

- American Express
- Bank Draft
- Cash
- Cheque
- Credit
- Debit
- Direct Billing
- Electronic Funds Transfer
- Mastercard
- Paypal
- VISA
- Wire Transfer

## Chapter 29. Line Item MARC Attributes

Line item attributes define the fields that Evergreen needs to extract from the bibliographic records that are in the acquisitions database to display in the catalogue.

These attributes also appear as the fields in the New Brief Record interface.

Sitka's Line Item MARC Attribute Definition Defaults

- · Author of Work
- Edition
- Identifier
- ISBN
- ISSN
- Language of Work
- Local Notes
- Pagination
- Price
- Publication Date
- Publisher
- Title
- UPC

## Chapter 30. New Sitka Defaults

New Sitka-wide defaults are added to Evergreen on an as needed basis. If your library requires a new default please follow the guidelines below to submit your suggestion.

Guidelines for Submitting Suggestions for New Defaults

- 1. Submit a ticket to Co-op Support.
- 2. Enter a subject including ACQ DEFAULT, the category your default falls under, and your suggested default.
  - a. Example: ACQ DEFAULT: Cancel Reason Duplicate Order
- 3. In the body of the ticket describe how your default will be used. Please include any information you feel is relevant.
- All Sitka Acquisitions libraries will be able to see and use this default so please avoid names that are specific to your library.

Sitka Support will review all suggestions and add new defaults to Evergreen as needed.

## **Appendix A: Licensing**



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